

Hana Financial Group IR Databook

2Q 2021

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The financial information regarding business results of Hana Financial Group Inc. contained herein has been prepared in accor dance with the Korean International Financial Reporting Standards ("K-IFRS").

This presentation material is provided for the convenience of investors in advance, prior to being reviewed by external audit ors. Therefore it is subject to change based on final review by external

Financial Highlights

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
able of Contents	Shareholder Information											(Unit : KF	RW in billion
	Stock Price (Won)	36,400	37,400	35,250	36,900	23,100	27,000	28,100	34,500	42,800	46,050	70.6%	7.6%
lana Financial Group	Number of Outstanding Shares	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	300,242,062	N/A	N/A
Financial Highlights	Market Capitalization	10,929	11,229	10,584	11,079	6,936	8,107	8,437	10,358	12,850	13,826	99.0%	7.6%
Income Statements	Dividend per share (Won)	-	500	-	1,600 (2,100)	-	500	-	1,350 (1,850)	-	700	40.0%	N/A
Balance Sheets	() including interim dividend												
NIM & NIS [Group]													
NIM & NIS [Hana Bank]	[Group] Profitability											(Unit : KRW	in billion, %
Non-Interest Income	ROA (Consolidated)	0.58%	0.62%	0.69%	0.60%	0.63%	0.63%	0.65%	0.61%	0.74%	0.76%	0.12%p	0.02%p
SG&A Expense	ROE (Consolidated)	8.34%	9.02%	10.01%	8.72%	9.38%	9.45%	9.65%	8.96%	10.96%	11.25%	1.80%p	0.30%
Loans & Deposits [Hana Bank]	EPS (Won, Cumulative)	1,784	3,937	6,719	7,898	2,210	4,552	7,099	8,858	2,803	5,888	29.3%	110.0%
Asset Quality [Group]	BPS (Won, Cumulative)	85,607	88,307	92,364	92,192	92,574	95,665	97,404	98,455	99,905	103,433	8.1%	3.5%
Asset Quality [Hana Bank]	C/I ratio (Cumulative)	53.9%	49.9%	50.6%	50.6%	48.8%	43.1%	43.4%	45.3%	46.5%	44.0%	0.84%p	-2.50%
Credits [Hana Bank]	C/I ratio (Quarterly)	53.9%	45.9%	52.3%	50.4%	48.8%	38.2%	43.8%	50.7%	46.5%	41.7%	3.43%p	-4.80%
Delinguency [Hana Bank]	Net Income (Quarterly)	546.0	658.4	836.7	350.5	657.0	689.0	758.4	532.8	835.7	917.5	33.2%	9.8%
Provision [Hana Bank]	NIM (Cumulative) *	1.81%	1.82%	1.79%	1.76%	1.63%	1.63%	1.61%	1.60%	1.61%	1.64%	0.01%p	0.03%
Capital Adequacy	NIS (Cumulative)	1.74%	1.75%	1.72%	1.70%	1.59%	1.59%	1.58%	1.57%	1.59%	1.63%	0.04%p	0.04%
Securities [Hana Bank]	NIM (Quarterly) *	1.81%	1.82%	1.73%	1.69%	1.63%	1.63%	1.59%	1.55%	1.61%	1.67%	0.04%p	0.06%
FX Market	NIS (Quarterly)	1.74%	1.75%	1.67%	1.64%	1.59%	1.59%	1.56%	1.52%	1.59%	1.65%	0.06%p	0.06%
Hana Financial Investment	* Industry-wide accounting change	(IFRS15) applied in	KEB Hana Ca	rd since FY201	18							'	
KEB Hana Card													
Hana Capital	[Hana Bank] Profitability											(Unit : KRW	in billion, %
Other Subsidiaries	ROA (Consolidated)	0.57%	0.60%	0.68%	0.60%	0.60%	0.57%	0.59%	0.53%	0.58%	0.62%	0.05%p	0.04%
Organizational Chart	ROE (Consolidated)	8.01%	8.52%	9.71%	8.64%	8.85%	8.41%	8.61%	7.78%	8.80%	9.44%	1.03%p	0.64%
Credit Rating	EPS (Won, Cumulative)	445	960	1,664	1,987	515	989	1,538	1,868	535	1,164	17.8%	117.8%
· ·	BPS (Won, Cumulative)	22,380	23,002	23,343	23,364	23,326	23,985	24,453	24,618	24,513	25,284	5.4%	3.1%
	C/I ratio (Cumulative)	55.0%	50.6%	51.5%		49.5%	43.5%	43.7%	46.1%			3.07%p	-3.04%
	C/I ratio (Quarterly)	55.0%		53.4%		49.5%	38.2%	44.2%				5.56%p	-5.83%p
	Net Income (Quarterly)	479.9	554.0	757.5	348.5	554.6	508.4	591.4	355.7	575.5	677.5	33.3%	17.7%
	NIM (Cumulative)	1.55%		1.52%		1.39%	1.38%					0.00%p	0.03%
	NIS (Cumulative)	1.49%		1.47%		1.35%	1.35%					0.03%p	0.04%
	NIM (Quarterly)	1.55%										0.04%p	0.05%
	NIS (Quarterly)	1.49%		1.41%		1.35%	1.34%					0.06%p	0.06%p

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
[Group] Business Volume											(Unit : KRW	in hillion ⁰
Total Assets (excl. Trust Asset)	393,529	405,487	420,146	421,467	439,689	441,494	444,392	460,313	475,642	487,752	10.5%	2.5
Total Deposits*	236,235	243,990	250,304	257,979	267,380	272,673	269,689	277,937	289,665	292,560	7.3%	1.0
Total Loans*	204,622	210,861	214,577	218,385	222,666	226,772	234,513	239,188	244,177	248,795	9.7%	1.9
* Group total deposits/total loans are		,	-	2.0,000	222,000	220,112	201,010	200,100	2,	210,100	011 70	
[Hana Bank] Business Volume											(Unit : KRW	in billion
Total Assets (excl. Trust Asset)	346,402	356,645	369,679	369,499	383,114	381,591	382,865	396,188	410,685	417,801	9.5%	1.7
Total Deposits	236,235	243,990	250,304	257,979	267,380	272,673	269,689	277,937	289,665	292,560	7.3%	1.0
Total Loans*	204,622	210,861	214,577	218,385	222,666	226,772	234,513	239,188	244,177	248,795	9.7%	1.9
* Total Loans include only KRW Loan		_::,;:::	,		,					210,100	511,75	
[Group] Asset Quality												(Unit :
Precautionary & below ratio	1.52%	1.44%	1.31%	1.32%	1.38%	1.30%	1.31%	1.22%	1.10%	1.08%	-0.21%p	-0.019
NPL Ratio	0.62%	0.56%	0.48%	0.48%		0.45%	0.41%	0.40%	0.40%	0.36%	-0.09%p	-0.04
NPL Coverage	101.95%	106.43%	109.63%	112.51%	107.51%	126.83%	134.17%	143.78%	140.09%	151.25%	24.42%p	11.17
Hana Bank] Asset Quality Precautionary & below ratio NPL ratio NPL Coverage	1.25% 0.54% 89.31%	1.17% 0.47% 94.46%		1.03% 0.39% 94.13%		0.94% 0.35% 120.86%	0.91% 0.34% 124.79%	0.91% 0.34% 130.10%	0.86% 0.34% 124.99%	0.84% 0.30% 136.86%	-0.10%p -0.05%p 16.00%p	-0.02° -0.04° 11.88°
Delinquency rate	0.29%	0.25%	0.23%	0.20%	0.21%	0.21%	0.20%	0.19%	0.24%	0.20%	-0.01%p	-0.04
* NPL Coverage ratios include only lo [Group] Capital AdequADy		00.500	00.047	00.005	00.070	00.440	04.440	04.000	00.005	20.222	(Unit : KRW	
Shareholders' equity	27,371	28,568	29,047	28,985	29,079	30,449	31,449	31,600	32,005	33,266	9.3%	3.9
BIS Ratio	14.79%	13.95%	14.13%	13.95%	13.80%	14.07%	14.40%	14.20%	16.32%	16.60%	2.53%p	0.28
Tier 1 CAR	13.52%	12.62%	12.90%	12.67%	12.58%	12.88%	13.18%	13.03%	15.12%	15.33%	2.45%p	0.21
Common Equity Tier 1 CAR*	12.88%	12.62%	12.19%	11.96%	11.90%	12.03%	12.12%	12.04%	14.04%	14.16%	2.13%p	0.12
Double Leverage ratio	124.13%	122.69%	123.05%	125.49%	128.56%	126.21%	124.81%	126.49%	123.96%	126.05%	-0.16%p	2.09
Debt to Equity ratio	30.09%	28.95%	29.00%	32.29%	37.59%	33.25%	33.28%	33.75%	37.00%	36.38%	3.13%p	-0.62
[Hana Bank] Capital Adequacy											(Unit : KRW	
Shareholders' equity	24,263	25,098	25,476	25,466	25,407	25,407	26,635	26,812	26,702	27,531	8.4%	3.1
BIS Ratio	15.94%	15.84%	15.50%	16.11%	15.62%	15.36%	15.38%	14.73%	17.30%	17.94%	2.58%p	0.639
Tier 1 CAR	13.87%	13.65% 13.57%	13.49%	13.87%	13.50%	13.34%	13.30%	12.83%	15.25%	15.64%	2.30%p	0.399
	13.79%		13.41%	13.79%	13.44%	13.28%	13.25%	12.78%	15.21%	15.60%	2.32%p	0.389

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[Group] Consolidated Income Stateme	ents												(Unit : KF	RW in billion)
General Operating Income	1,959.2	1,984.5	1,855.9	2,321.8	8,121.5	1,900.0	2,218.0	2,206.5	2,318.2	8,642.7	2,195.9	2,386.8	7.6%	8.7%
Net Interest Income	1,426.6	1,460.0	1,458.8	1,428.3	5,773.7	1,428.0	1,433.2	1,469.8	1,483.3	5,814.3	1,574.3	1,679.7	17.2%	6.7%
Non-Interest Income	532.6	524.5	397.1	893.5	2,347.8	472.0	784.8	736.7	834.9	2,828.4	621.6	707.0	-9.9%	13.7%
Fee Income*	517.7	564.3	509.3	559.5	2,150.9	526.4	554.5	607.4	567.4	2,255.7	617.4	643.9	16.1%	4.3%
Gains on Disposition & Valuation	168.4	88.0	61.0	479.8	797.1	74.1	348.2	243.3	506.2	1,171.8	105.0	232.1	-33.3%	121.0%
Other Operating Income	-153.4	-127.7	-173.2	-145.8	-600.2	-128.5	-117.9	-114.0	-238.8	-599.2	-100.8	-168.9	N/A	N/A
SG&A Expense	1,055.1	911.5	970.3	1,170.1	4,107.0	927.9	848.2	966.2	1,175.3	3,917.7	1,020.4	994.6	17.3%	-2.5%
PPOP	904.1	1,073.0	885.6	1,151.7	4,014.5	972.1	1,369.7	1,240.3	1,142.9	4,725.0	1,175.5	1,392.2	1.6%	18.4%
Credit Loss Provision	154.9	92.3	106.2	402.5	755.8	93.1	432.2	172.8	190.6	888.6	98.6	106.7	-75.3%	8.2%
Operating income	749.2	980.7	779.5	749.3	3,258.7	879.0	937.6	1,067.5	952.3	3,836.4	1,076.9	1,285.5	37.1%	19.4%
Non-Operating Income	12.9	-63.6	392.1	-191.9	149.5	39.7	23.8	15.9	-186.6	-107.2	83.1	13.6	-42.9%	-83.7%
Income before Tax	762.1	917.1	1,171.6	557.3	3,408.1	918.7	961.4	1,083.4	765.7	3,729.2	1,160.0	1,299.1	35.1%	12.0%
Income Tax	208.2	251.2	324.3	198.7	982.5	244.7	266.0	312.9	220.7	1,044.4	308.0	365.8	37.5%	18.8%
Net Income	553.9	665.9	847.3	358.6	2,425.6	674.1	695.3	770.5	545.0	2,684.9	852.0	933.3	34.2%	9.5%
Minority Interest Gain (Loss)	7.8	7.5	10.6	8.2	34.0	17.1	6.3	12.1	12.2	47.6	16.4	15.8	150.8%	-3.7%
N.I attributable to controlling interest	546.0	658.4	836.7	350.5	2,391.6	657.0	689.0	758.4	532.8	2,637.2	835.7	917.5	33.2%	9.8%

^{*}Accounting Change due to the adoption of IFRS15; decrease in fee income, SG&A expense, and loan loss provision. No impact on net income of Group and credit card. This applies since 1Q19 (No impact YoY and QoQ basis)

[Hana Bank] Consolidated Income Sta	itements												(Unit : KRV	N in billion)
General Operating Income	1,546.0	1,558.7	1,475.5	1,879.2	6,459.4	1,467.7	1,677.7	1,626.6	1,671.9	6,444.0	1,551.9	1,692.2	0.9%	9.0%
Net Interest Income	1,338.6	1,367.0	1,367.4	1,341.0	5,414.0	1,336.3	1,326.0	1,328.6	1,316.9	5,307.8	1,408.8	1,506.9	13.6%	7.0%
Non -Interest Income	207.4	191.7	108.1	538.2	1,045.4	131.5	351.7	298.0	355.0	1,136.2	143.1	185.3	-47.3%	29.5%
Fee Income	210.4	242.9	223.2	209.8	886.4	204.4	184.7	167.7	154.6	711.3	183.7	194.0	5.0%	5.6%
Gains on Disposition & Valuation	128.1	74.6	40.0	468.5	711.2	58.8	311.9	269.1	337.5	977.3	82.3	152.2	-51.2%	85.0%
Other Operating Income	-131.1	-125.8	-155.1	-140.0	-552.1	-131.7	-145.0	-138.7	-137.0	-552.5	-122.9	-160.9	N/A	N/A
SG&A Expense	850.1	722.4	787.9	951.0	3,311.4	726.9	641.0	719.2	886.9	2,973.9	769.7	740.7	15.6%	-3.8%
PPOP	695.9	836.4	687.6	928.2	3,148.0	740.9	1,036.7	907.4	785.0	3,470.1	782.2	951.6	-8.2%	21.7%
Credit Loss Provision	83.1	8.8	21.5	318.7	432.1	20.0	357.1	95.5	69.5	542.1	26.3	35.0	-90.2%	33.1%
Operating Income	612.7	827.6	666.1	609.5	2,715.9	720.9	679.6	811.9	715.5	2,928.0	755.9	916.6	34.9%	21.3%
Non-Operating income	16.9	-69.3	382.7	-114.9	215.4	27.8	24.5	4.2	-238.3	-181.9	14.6	7.8	-68.0%	-46.6%
Income before Tax	629.6	758.4	1,048.8	494.6	2,931.3	748.7	704.1	816.1	477.2	2,746.1	770.5	924.4	31.3%	20.0%
Income Tax	148.5	202.9	286.5	142.9	780.8	185.3	193.9	222.9	119.7	721.7	192.9	244.4	26.1%	26.7%
Net Income	479.9	554.0	757.5	348.5	2,139.8	554.6	508.4	591.4	355.7	2,010.1	575.5	677.5	33.3%	17.7%

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	[Group] Consolidated Balance Sheet											(Unit : KR	RW in billion
	Total Asset	393,529	405,487	420,146	421,467	439,689	441,494	444,392	460,313	475,642	487,752	10.5%	2.5%
Hana Financial Group	Cash and due from banks	17,894	23,485	30,164	23,719	29,062	30,372	28,429	27,530	25,833	37,154	22.3%	43.8%
Financial Highlights	Financial assets at fair value through profit or loss	30,029	31,331	33,401	32,360	36,352	36,525	37,518	43,134	38,904	35,756	-2.1%	-8.1%
Income Statements	Financial assets at fair value through other	38,062	35,721	37,706	37,980	40,098	40,666	36,091	36,165	34,022	33,255	-18.2%	-2.3%
Balance Sheets	comprehensive income												
NIM & NIS [Group]	Financial assets at amortised cost	15,383	15,930	16,565	16,855	17,655	17,548	18,186	18,377	21,374	22,750	29.6%	6.4%
NIM & NIS [Hana Bank]	Loans Receivable	262,865	268,107	270,101	282,306	288,541	289,913	293,638	308,792	323,581	318,767	10.0%	-1.5%
Non-Interest Income	Loans in Korean Won	211,691	218,050	222,149	226,328	231,017	236,260	245,067	251,403	257,190	262,638	11.2%	2.1%
SG&A Expense	Loans in foreign currencies	21,738	23,259	23,610	23,281	23,752	24,304	24,709	24,226	24,474	24,941	2.6%	1.9%
Loans & Deposits [Hana Bank]	Bills Bought	109	87	92	318	423	155	48	37	10	2	-98.9%	-82.8%
Asset Quality [Group]	Credit Card Loans	7,132	7,236	7,316	7,648	7,087	7,334	7,722	7,468	7,636	8,201	11.8%	7.4%
Asset Quality [Hana Bank]	Derivative assets used for hedging purposes	31	70	83	68	168	167	152	141	105	103	-38.1%	-1.7%
Credits [Hana Bank]	Investment in associates and joint ventures	1,298	1,259	1,307	2,440	2,532	2,632	2,740	2,731	2,845	2,891	9.9%	1.6%
Delinquency [Hana Bank]	Property and equipment	3,593	3,628	3,615	3,629	3,495	3,389	3,335	3,305	3,230	3,230	-4.7%	0.0%
Provision [Hana Bank]	Investment property	719	711	712	1,223	841	895	897	899	895	876	-2.1%	-2.1%
Capital Adequacy	Intangible Assets	662	648	637	655	626	711	697	739	721	708	-0.4%	-1.9%
Securities [Hana Bank]	Other Assets	22,993	24,598	25,855	20,232	20,320	18,677	22,709	18,500	24,131	32,261	72.7%	33.7%
FX Market	Total Liabilities	366,158	376,920	391,099	392,482	410,611	411,046	412,942	428,713	443,636	454,486	10.6%	2.4%
Hana Financial Investment	Financial liabilities at fair value through profit or loss	4,631	5,379	7,073	5,437	9,770	6,926	6,438	10,860	7,277	6,020	-13.1%	-17.3%
KEB Hana Card	Financial liabilities designated at fair value	12,948	13,676	12,354	11,573	9,718	11,107	10,120	9,803	9,019	7,846	-29.4%	-13.0%
Hana Capital	through profit and loss												
Other Subsidiaries	Deposits	249,802	257,374	264,864	272,794	283,058	288,837	286,488	295,510	306,931	310,453	7.5%	1.1%
Organizational Chart	Demand Deposits	30,683	31,661	32,457	33,988	38,583	40,763	40,624	45,806	48,988	50,059	22.8%	2.2%
Credit Rating	Time Deposits	214,342	220,067	227,881	235,943	242,622	245,807	245,130	249,555	255,976	258,897	5.3%	1.1%
	Certificate of Deposits	4,778	5,646	4,526	2,863	1,852	2,267	734	149	1,968	1,497	-34.0%	-23.9%
	Borrowings	19,657	20,199	21,394	20,699	25,231	28,049	28,143	26,494	26,953	30,390	8.3%	12.7%
	Debentures	41,044	41,671	44,082	43,661	44,133	42,059	45,504	48,762	49,527	51,616	22.7%	4.2%
	Derivatieve liabilities used for hedging purposes	51	28	28	28	17	13	10	35	70	67	417.8%	-4.8%
	Severance and retirement benefits, net	214	209	199	363	389	415	433	325	276	274	-33.8%	-0.6%
	Provisions	324	316	335	577	498	561	504	555	611	574	2.2%	-6.1%
	Other liabilities	37,487	38,068	40,770	37,349	37,797	33,079	35,303	36,369	42,972	47,246	42.8%	9.9%
	Shareholders' Equity	27,371	28,568	29,047	28,985	29,079	30,449	31,449	31,600	32,005		9.3%	3.9%
	Paid in Capital	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	0.0%	0.0%
	Hybrid debentures	980	1,245	1,245	1,245	1,245	1,664	2,162	2,008	2,008	2,227	33.9%	10.9%
	Capital Surplus	10,602	10,589	10,589	10,582	10,582	10,581	10,578	10,580	10,578	10,577	0.0%	0.0%
	Capital Adjustment	-15	-36	-315	-315	-315	-315	-315	-315	-315		N/A	N/A
	Cumulative Other Comprehensive Income	-695	-545	-475	-854	-920	-698	-784	-1,002	-977	-927	N/A	N/A
	Retained Earnings	14,309	14,955	15,629	15,965	16,143	16,823	17,419	17,942			14.8%	5.3%
	Minority Interest	688	858	873	860	843	892	887	887	869		-1.3%	1.4%
	Total Liabilities & Shareholders' Equity	393,529	405,487	420,146	421,467	439,689	441,494	444,392	460,313	475,642		10.5%	2.5%

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
[Hana Bank] Consolidated Balance Sheet											/Unit : KE	RW in billion)
Total Asset	346.402	356,645	369.679	369,499	383.114	381,591	382,865	396,188	410,685	417.801	9.5%	1.7%
Cash and dues from banks	14.495	19,874	26,553	20,002	24,616	26,403	24,962	24,958	21,911	33,354	26.3%	52.2%
Financial Assets	60.041	58.490	62,221	62,286	66.733	65,505	61,631	65,918	64,759	62,430	-4.7%	-3.6%
Loans receivables	246,912	251,743	253,347	263,961	269,256	269,268	271,097	284,605	297,521	291,558	8.3%	-2.0%
Investment in associates and JV	1,052	996	1,003	2,106	2,217	2,347	2,369	2,221	2,343	2,361	0.6%	0.8%
Property and equipment	1.763	1.744	1,693	1.689	1,659	1,536	1,531	1.514	1,492	1,472	-4.2%	-1.4%
Investment property	594	607	608	604	602	628	620	616	600	581	-7.4%	-3.1%
Other assets	21,546	23,193	24,253	18,850	18,030	15,905	20,654	16,356	22,059	26,045	63.8%	18.1%
Total Liabilities	322,139	331,547	344,203	344,032	357,707	355,445	356,230	369,376	383,983	390,270	9.8%	1.6%
Financial liabilities	3,996	4,443	5,912	4,211	6,709	4,484	4,034	8,418	4,390	3,485	-22.3%	-20.6%
Deposits	248,131	256,119	263,212	270,979	280,809	286,295	283,613	291,740	303,297	306,501	7.1%	1.1%
Borrowings	14,866	15,489	15,754	14,800	17,399	18,957	18,337	17,147	17,709	20,098	6.0%	13.5%
Debentures	24,619	24,547	25,837	23,530	22,795	20,816	23,396	24,383	24,597	25,927	24.6%	5.4%
Other liabilities	30,526	30,948	33,488	30,512	29,995	24,893	26,850	27,688	33,990	34,259	37.6%	0.8%
Total Shareholders' Equity	24,263	25,098	25,476	25,466	25,407	26,146	26,635	26,812	26,702	27,531	5.3%	3.1%
Paid-in capital	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	0.0%	0.0%
Hybrid debentures	180	180	180	180	180	180	180	180	180	180	0.0%	0.0%
Capital surplus	9,670	9,655	9,654	9,654	9,654	9,654	9,654	9,654	9,654	9,654	0.0%	0.0%
Capital adjustments	-42	-40	-38	-38	-38	-37	-37	-38	-38	-38	N/A	N/A
Cumulative other comprehensive income	-711	-583	-523	-846	-927	-728	-816	-1,002	-951	-880	N/A	N/A
Retained earnings	9,713	10,265	10,570	10,914	10,955	11,462	12,051	12,414	12,252	13,006	13.5%	6.2%
Minority interests	93	262	275	242.8	223	256	243	244	246	249	-3.0%	1.2%
Total Liabilities & Shareholders' Equity	346,402	356,645	369,679	369,499	383,114	381,591	382,865	396,188	410,685	417,801	9.5%	1.7%

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Hana Financial Group

Financial Highlights Income Statements

Balance Sheets

NIM & NIS [Hana Bank] Non-Interest Income SG&A Expense

Loans & Deposits [Hana Bank]

Asset Quality [Group]

Asset Quality [Hana Bank]

Credits [Hana Bank]

Delinquency [Hana Bank]

Provision [Hana Bank]

Capital Adequacy

Securities [Hana Bank]

FX Market

Hana Financial Investment

KEB Hana Card

Hana Capital

Other Subsidiaries

Organizational Chart

Credit Rating

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q
NIM & NIS Trend [Cumulative]										(Unit : %)
NIM *	1.81%	1.82%	1.79%	1.76%	1.63%	1.63%	1.61%	1.60%	1.61%	1.64%
NIS	1.74%	1.75%	1.72%	1.70%	1.59%	1.59%	1.58%	1.57%	1.59%	1.63%

^{*} Industry-wide accounting change (IFRS15) applied in KEB Hana Card since FY2018

NIM & NIS Volume Table [Cumulative]

:A	292,884	294,708	297,881	301,119	314,258	318,738	321,077	323,732	336,717	339,89
IEA in won	255,433	256,698	258,956	261,714	273,904	276,741	278,878	281,370	295,347	298,6
Due from banks in won	1,121	1,285	1,187	1,196	1,330	1,284	1,212	1,078	811	8′
Securities in won	40,931	40,760	40,506	40,731	42,876	43,121	43,066	42,489	41,529	41,95
Loans & Credits receivable in won	213,381	214,654	217,263	219,787	229,698	232,337	234,600	237,804	253,007	255,88
Loan in won	203,000	205,277	207,754	210,023	219,574	222,266	224,993	228,122	241,753	244,28
Corporate loan	93,533	95,021	96,103	97,053	101,239	103,313	104,991	106,602	112,528	114,03
Household loan	106,221	106,895	108,149	109,428	114,853	115,506	116,722	118,375	126,448	127,61
Bills purchased in won	276	279	268	277	235	376	304	265	179	20
Advance to customers in won	15	15	15	14	9	10	10	10	29	4
Factoring	426	425	437	426	341	316	305	292	284	28
Credit Card	7,564	7,543	7,575	7,626	7,708	7,573	7,630	7,678	7,615	7,91
Repurchase agreement	3,390	2,369	2,416	2,571	2,940	2,883	2,420	2,471	4,424	4,40
Allowance for credit loss in won (-)	1,290	1,255	1,201	1,150	1,110	1,087	1,063	1,034	1,277	1,20
Other IEA in won	0	0	0	0	0	0	0	0	0	
IEA in foreign currency	37,451	38,010	38,925	39,405	40,354	41,996	42,200	42,362	41,369	41,23
L	280,416	282,771	286,064	289,523	304,851	309,638	311,820	314,411	329,790	333,20
IBL in won	240,988	242,627	244,998	247,894	260,529	263,417	265,364	267,972	282,557	285,59
Deposits in won	206,589	208,631	211,214	214,207	227,989	230,782	232,266	233,853	244,546	247,35
Deposits in won	200,947	203,247	205,843	209,299	225,670	228,611	230,316	232,294	243,150	245,80
CDs in won	5,642	5,384	5,371	4,909	2,319	2,171	1,950	1,559	1,396	1,54
Borrowings in won	5,858	5,933	5,913	5,985	6,920	7,336	7,807	8,139	9,229	9,50
Borrowings in won	5,532	5,607	5,674	5,797	6,882	7,204	7,629	7,984	9,194	9,47
Repurchase Agreement	274	280	193	144	0	96	141	118	0	
Bills Sold	51	47	46	43	37	37	38	37	35	3
Credit card acc. receivables	0	0	0	0	0	0	0	0	0	
Corporate bond in won	23,327	23,059	23,054	22,899	20,865	20,546	20,616	21,324	23,703	23,49
Others IBL in won	5,214	5,004	4,817	4,803	4,755	4,753	4,675	4,655	5,080	5,23
IBL in foreign currency	39,428	40,144	41,066	41,629	44,323	46,221	46,456	46,439	47,232	47,66

Group = Hana Bank + KEB Hana Card (FY 2016~2017 Old NIM, FY 2018 New NIM)

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2
IM & NIS Interest Cost Ratio Table [Cum	ulative]									(Unit :
EA	3.44%	3.44%	3.38%	3.32%	2.99%	2.89%	2.80%	2.72%	2.46%	2.4
IEA in won	3.53%	3.53%	3.48%	3.42%	3.11%	3.04%	2.96%	2.89%	2.64%	2.6
Due from banks in won	1.66%	1.66%	1.62%	1.51%	1.15%	0.90%	0.77%	0.72%	0.41%	0.4
Securities in won	1.90%	1.90%	1.89%	1.88%	1.79%	1.73%	1.67%	1.64%	1.47%	1.4
Loans & Credits receivable in won	3.84%	3.84%	3.77%	3.70%	3.35%	3.29%	3.20%	3.11%	2.83%	2.8
Loan in won	3.48%	3.47%	3.41%	3.34%	3.04%	2.96%	2.85%	2.77%	2.51%	2.5
Corporate loan	3.46%	3.45%	3.38%	3.31%	2.99%	2.87%	2.75%	2.65%	2.38%	2.3
Household loan	3.51%	3.50%	3.45%	3.38%	3.09%	3.05%	2.96%	2.89%	2.64%	2.6
Bills purchased in won	4.24%	4.26%	4.22%	4.07%	3.57%	2.83%	2.85%	2.86%	2.86%	2.7
Advance to customers in won	0.19%	0.16%	0.15%	0.15%	0.13%	0.37%	0.25%	0.25%	8.61%	9.6
Factoring	3.25%	3.21%	3.12%	3.05%	2.75%	2.59%	2.41%	2.29%	1.79%	1.7
Credit Card	13.63%	13.84%	13.75%	13.88%	12.67%	13.42%	13.61%	13.69%	13.85%	13.6
Repurchase agreement	1.83%	1.83%	1.75%	1.64%	1.26%	0.98%	0.88%	0.79%	0.55%	0.5
Allowance for credit loss in won (-)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0
Other IEA in won	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0
IEA in foreign currency	2.84%	2.79%	2.73%	2.63%	2.16%	1.92%	1.73%	1.59%	1.17%	1.1
BL	1.70%	1.69%	1.66%	1.62%	1.40%	1.30%	1.22%	1.15%	0.87%	0.8
IBL in won	1.71%	1.70%	1.68%	1.64%	1.45%	1.37%	1.30%	1.23%	0.95%	0.9
Deposits in won	1.63%	1.63%	1.60%	1.57%	1.38%	1.30%	1.23%	1.17%	0.87%	0.8
Deposits in won	1.62%	1.61%	1.59%	1.56%	1.38%	1.30%	1.23%	1.17%	0.87%	0.8
CDs in won	2.21%	2.19%	2.15%	2.10%	1.65%	1.58%	1.55%	1.55%	0.78%	0.7
Borrowings in won	1.39%	1.39%	1.37%	1.33%	1.15%	1.01%	0.90%	0.83%	0.67%	0.6
Borrowings in won	1.39%	1.39%	1.37%	1.33%	1.15%	1.01%	0.91%	0.84%	0.67%	0.6
Repurchase Agreement	1.26%	1.34%	1.34%	1.34%	0.00%	0.40%	0.34%	0.36%	0.00%	0.0
Bills Sold	1.49%	1.52%	1.51%	1.48%	1.25%	1.18%	1.01%	0.92%	0.64%	0.6
Credit card acc. receivables	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0
Corporate bond in won	2.44%	2.44%	2.43%	2.41%	2.40%	2.38%	2.33%	2.25%	1.95%	1.9
Others IBL in won	1.79%	1.77%	1.69%	1.61%	1.15%	0.86%	0.71%	0.63%	0.46%	0.4
IBL in foreign currency	1.65%	1.62%	1.55%	1.47%	1.12%	0.92%	0.78%	0.69%	0.38%	0.3
	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2
IIM & NIS Trend [Quarterly]	4.6407	4.0001	4 7001	4.0001	4.000/	4.0007	4.5001	4 5501	4.0401	4.0
IIM * IIS	1.81% 1.74%	1.82% 1.75%	1.73% 1.67%	1.69% 1.64%	1.63% 1.59%	1.63% 1.59%	1.59% 1.56%	1.55% 1.52%	1.61% 1.59%	1.6 1.6

^{*} Industry-wide accounting change (IFRS15) applied in KEB Hana Card since FY2018

[Hana Bank] NIM & NIS

	[HAHA BAHK] NIWI & NIS	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q
Table of Contents	NIM & NIS Trend [Cumulative]										(Unit : %)
	NIM	1.55%	1.55%	1.52%	1.49%	1.39%	1.38%	1.36%	1.34%	1.36%	,
Hana Financial Group	NIS	1.49%	1.48%	1.47%	1.44%	1.35%	1.35%	1.33%	1.31%	1.34%	
Financial Highlights											
Income Statements											
Balance Sheets	NIM & NIS Volume Table [Cumulative]										
NIM & NIS [Group]	IEA	285,349	287,168	290,305	293,489	306,555	311,188	313,471	316,091	329,141	331,937
NIM & NIS [Hana Bank]	IEA in won	247,898	249,159	251,380	254,084	266,201	269,191	271,271	273,729	287,772	290,700
Non-Interest Income	Due from banks in won	872	1,008	903	908	1,045	1,019	950	835	627	604
SG&A Expense	Securities in won	40,931	40,760	40,506	40,731	42,876	43,121	43,066	42,489	41,529	41,954
Loans & Deposits [Hana Bank]	Loans & Credits receivable in won	206,094	207,391	209,971	212,444	222,279	225,052	227,256	230,406	245,615	248,142
Asset Quality [Group]	Loan in won	203,000	205,277	207,754	210,023	219,574	222,266	224,993	228,122	241,753	244,281
Asset Quality [Hana Bank]	Corporate loan	93,533	95,021	96,103	97,053	101,239	103,313	104,991	106,602	112,528	114,031
Credits [Hana Bank]	Household loan	106,221	106,895	108,149	109,428	114,853	115,506	116,722	118,375	126,448	127,612
Delinquency [Hana Bank]	Bills purchased in won	276	279	268	277	235	376	304	265	155	150
Provision [Hana Bank]	Advance to customers in won	15	15	15	14	9	10	10	10	10	11
Capital Adequacy	Factoring	426	425	437	426	341	316	305	292	284	288
Securities [Hana Bank]	Credit Card	0	0	0	0	0	0	0	0	0	0
FX Market	Repurchase agreement	3,390	2,369	2,416	2,571	2,940	2,883	2,420	2,471	4,424	4,408
Hana Financial Investment	Allowance for credit loss in won (-)	1,013	974	918	866	820	799	777	754	1,012	995
KEB Hana Card	Other IEA in won	0	0	0	0	0	0	0	0	0	0
Hana Capital	IEA in foreign currency	37,451	38,010	38,925	39,405	40,354	41,996	42,200	42,362	41,369	41,237
Other Subsidiaries	IBL	274,802	277,195	280,480	283,915	299,108	303,920	306,103	308,714	324,181	327,431
Organizational Chart	IBL in won	235,374	237,052	239,414	242,286	254,785	257,699	259,648	262,275	276,949	279,765
Credit Rating	Deposits in won	206,589	208,631	211,214	214,207	227,989	230,782	232,266	233,853	244,546	247,356
	Deposits in won	200,947	203,247	205,843	209,299	225,670	228,611	230,316	232,294	243,150	245,809
	CDs in won	5,642	5,384	5,371	4,909	2,319	2,171	1,950	1,559	1,396	1,547
	Borrowings in won	5,252	5,265	5,229	5,264	5,912	6,337	6,746	7,052	8,138	8,260
	Borrowings in won	4,927	4,939	4,991	5,076	5,874	6,205	6,568	6,897	8,103	8,225
	Repurchase Agreement	274	280	193	144	0	96	141	118	0	0
	Bills Sold	51	47	46	43	37	37	38	37	35	35
	Credit card acc. receivables	0	0	0	0	0	0	0	0	0	0
	Corporate bond in won	18,319	18,151	18,154	18,011	16,130	15,827	15,960	16,714	19,185	18,913
	Others IBL in won	5,214	5,004	4,817	4,803	4,755	4,753	4,675	4,655	5,080	5,236
	IBL in foreign currency	39,428	40,144	41,066	41,629	44,323	46,221	46,456	46,439	47,232	47,666

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 20
NIM & NIS Interest Cost Ratio Table [Cumulative]										(Unit : %
IEA	3.17%	3.16%	3.11%	3.04%	2.74%	2.64%	2.53%	2.45%	2.19%	,
IEA in won	3.22%	3.22%	3.17%	3.10%	2.83%	2.75%	2.66%	2.58%	2.34%	2.34
Due from banks in won	1.72%	1.71%	1.68%	1.57%	1.28%	0.98%	0.84%	0.78%	0.46%	0.45
Securities in won	1.90%	1.90%	1.89%	1.88%	1.79%	1.73%	1.67%	1.64%	1.47%	1.47
Loans & Credits receivable in won	3.47%	3.47%	3.41%	3.33%	3.03%	2.94%	2.84%	2.75%	2.48%	2.48
Loan in won	3.48%	3.47%	3.41%	3.34%	3.04%	2.96%	2.85%	2.77%	2.51%	2.51
Corporate loan	3.46%	3.45%	3.38%	3.31%	2.99%	2.87%	2.75%	2.65%	2.38%	2.37
Household loan	3.51%	3.50%	3.45%	3.38%	3.09%	3.05%	2.96%	2.89%	2.64%	2.64
Bills purchased in won	4.24%	4.26%	4.22%	4.07%	3.57%	2.83%	2.85%	2.86%	2.96%	2.97
Advance to customers in won	0.19%	0.16%	0.15%	0.15%	0.13%	0.37%	0.25%	0.25%	0.00%	0.47
Factoring	3.25%	3.21%	3.12%	3.05%	2.75%	2.59%	2.41%	2.29%	1.79%	1.78
Credit Card	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00
Repurchase agreement	1.83%	1.83%	1.75%	1.64%	1.26%	0.98%	0.88%	0.79%	0.55%	0.54
Allowance for credit loss in won (-)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00
Other IEA in won	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00
IEA in foreign currency	2.84%	2.79%	2.73%	2.63%	2.16%	1.92%	1.73%	1.59%	1.17%	1.18
BL	1.68%	1.68%	1.64%	1.60%	1.39%	1.29%	1.20%	1.14%	0.85%	0.82
IBL in won	1.69%	1.68%	1.66%	1.63%	1.43%	1.35%	1.28%	1.21%	0.93%	0.90
Deposits in won	1.63%	1.63%	1.60%	1.57%	1.38%	1.30%	1.23%	1.17%	0.87%	0.85
Deposits in won	1.62%	1.61%	1.59%	1.56%	1.38%	1.30%	1.23%	1.17%	0.87%	0.85
CDs in won	2.21%	2.19%	2.15%	2.10%	1.65%	1.58%	1.55%	1.55%	0.78%	0.77
Borrowings in won	1.30%	1.29%	1.28%	1.23%	1.03%	0.89%	0.79%	0.72%	0.56%	0.57
Borrowings in won	1.30%	1.29%	1.27%	1.23%	1.02%	0.90%	0.80%	0.73%	0.56%	0.57
Repurchase Agreement	1.26%	1.34%	1.34%	1.34%	0.00%	0.40%	0.34%	0.36%	0.00%	0.00
Bills Sold	1.49%	1.52%	1.51%	1.48%	1.25%	1.18%	1.01%	0.92%	0.64%	0.66
Credit card acc. receivables	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00
Corporate bond in won	2.43%	2.43%	2.42%	2.41%	2.41%	2.39%	2.33%	2.23%	1.90%	1.89
Others IBL in won	1.79%	1.77%	1.69%	1.61%	1.15%	0.86%	0.71%	0.63%	0.46%	0.43
IBL in foreign currency	1.65%	1.62%	1.55%	1.47%	1.12%	0.92%	0.78%	0.69%	0.38%	0.37

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q
NIM & NIS Trend [Quarterly]										
NIM	1.55%	1.54%	1.47%	1.41%	1.39%	1.37%	1.33%	1.28%	1.36%	1.41%
NIS	1.49%	1.49%	1.41%	1.36%	1.35%	1.34%	1.30%	1.26%	1.34%	1.40%

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	[Group] Non-Interest Income Breakdown													(Unit : K	(RW in billion)
	Fee Income	517.7	564.3	509.3	559.5	2,150.9	526.4	554.5	607.4	567.4	2,255.7	617.4	643.9	16.1%	4.3%
Hana Financial Group	Credit Card Fee	165.4	169.6	169.1	180.9	685.0	180.3	199.1	205.3	210.2	794.9	207.3	223.2	12.1%	7.7%
Financial Highlights	Banking Fee	126.0	141.4	136.0	134.3	537.8	137.3	136.3	116.6	100.3	490.5	128.2	132.7	-2.6%	3.5%
Income Statements	Asset Mgmt Fee	162.2	182.0	165.2	158.3	667.8	158.4	159.5	184.6	191.1	693.5	211.0	191.3	20.0%	-9.4%
Balance Sheets	Trust Fee	75.3	93.1	83.5	85.5	337.3	72.6	61.3	69.5	71.7	275.1	70.9	77.0	25.5%	8.5%
NIM & NIS [Group]	M&A Advisory Fee	53.0	57.1	25.5	74.7	210.3	41.9	41.9	89.9	85.9	259.6	42.6	54.5	30.2%	27.9%
NIM & NIS [Hana Bank]	Other Fee Income	11.0	14.2	13.5	11.2	50.0	8.6	17.8	11.0	-20.1	17.3	28.2	42.2	137.4%	49.5%
Non-Interest Income	Gains on Disposition & Valuation	168.4	88.0	61.0	479.8	797.1	74.1	348.2	243.3	506.2	1,171.8	105.0	232.1	-33.3%	121.0%
SG&A Expense	Other General Operating income	-153.4	-127.7	-173.2	-145.8	-600.2	-128.5	-117.9	-114.0	-238.8	-599.2	-100.8	-168.9	N/A	N/A
Loans & Deposits [Hana Bank]	Loan Sales	13.0	14.8	18.9	8.8	55.5	30.1	9.4	22.1	8.6	70.2	41.6	17.8	88.3%	-57.3%
Asset Quality [Group]	Dividend Income	48.3	63.9	41.5	70.3	224.0	82.6	74.2	62.3	86.5	305.6	86.3	75.5	1.7%	-12.5%
Asset Quality [Hana Bank]															
Credits [Hana Bank]															
Delinquency [Hana Bank]	[Hana Bank] Non-Interest Income Breakdown	ı													
Provision [Hana Bank]	Fee Income	210.4	242.9	223.2	209.8	886.4	204.4	184.7	167.7	154.6	711.3	183.7	194.0	5.0%	5.6%
Capital Adequacy	Credidt Card Fee	0.1	0.1	0.0	0.1	0.2	0.0	0.0	0.0	0.0	0.1	0.0	0.0	-3.1%	0.3%
Securities [Hana Bank]	Banking Fee	122.6	136.1	135.0	126.2	519.8	132.5	129.3	103.9	85.3	450.9	109.1	117.1	-9.4%	7.4%
FX Market	Asset Mgmt Fee	87.8	106.8	88.2	83.6	366.4	71.8	55.4	63.8	69.2	260.3	74.6	76.8	38.7%	3.1%
Hana Financial Investment	Trust Fee	45.3	62.3	52.0	53.5	213.0	41.5	26.1	32.0	37.6	137.1	40.5	42.9	64.2%	5.8%
KEB Hana Card	M&A Advisory Fee	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	N/A	N/A
Hana Capital	Other Fee Income	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	N/A	N/A
Other Subsidiaries	Gains on Disposition & Valuation	128.1	74.6	40.0	468.5	711.2	58.8	311.9	269.1	337.5	977.3	82.3	152.2	-51.2%	85.0%
Organizational Chart	Other General Operating income	-131.1	-125.8	-155.1	-140.0	-552.1	-131.7	-145.0	-138.7	-137.0	-552.5	-122.9	-160.9	N/A	N/A
Credit Rating	Loan Sales	2.2	6.1	2.1	2.7	13.1	12.6	4.3	7.5	0.9	25.3	20.0	13.9	221.8%	-30.6%
	Dividend Income	17.3	19.2	5.9	17.6	60.0	17.2	15.7	7.4	27.4	67.7	27.4	20.2	28.2%	-26.2%
	[Hana Bank] Bancassurance														RW in billion)
	Initial Premium	151	246	165	126	688	171	180	235	158	744	225	315	74.5%	40.1%
	Lump sum	143	238	158	120	658	161	172	226	150	709	215	306	77.9%	41.9%
	Monthly installment	8	8	7	6	30	9	9	9	8	35		9	6.0%	-0.7%
	# of Sales Transaction	35,314	38,121	33,169	26,282	132,886	24,212	24,406	33,325	37,128	119,071	26,632	27,419	12.3%	3.0%
	Fee Income	13	14	13	11	51	12	11	12	11	46	11	12	4.3%	8.8%
	Fund Sales													<u> </u>	(RW in billion)
	Total	16,803	17,638	17,629	16,763	68,832	15,746	15,713	15,681	15,330	62,470	16,063	16,983	8.1%	5.7%
	Equity	3,802	3,626	3,516	3,413	14,356	3,301	3,195	2,952	3,184	12,632	3,656	3,887	21.7%	6.3%
	Balanced: Equity > 50%	900	882	880	893	3,555	906	906	883	885	3,580		994	9.7%	3.4%
	Fixed Income	3,187	3,788	4,450	4,054	15,479	3,106	2,778	2,728	2,444	11,057	2,448	2,343	-15.7%	-4.3%
	Balanced: Fixed Income > 50%	869	872	850	838	3,430	794	765	868	920	3,346	1,173	1,513	97.9%	29.0%
	MMF	4,058	4,076	4,202	4,390	16,725	4,418	4,753	4,948	4,847	18,966	4,804	5,005	5.3%	4.2%
	Fund of Funds	690	767	767	858	3,083	974	973	862	905	3,714	1,025	1,200	23.3%	17.1%
	Derivative	2,700	2,838	1,898	1,160	8,595	1,069	1,183	1,305	968	4,524	825	749	-36.7%	-9.2%
	5 15 11	351	352	427	532	1.662	522	520	513	502	2,056	381	380	-26.9%	-0.2%
	Real Estates					,									
	Others	117	318	524	532	1,662	522	538	518	499	2,109	536	603	12.0%	12.5%
						,						536 254			-0.2% 12.5% 21.2% -0.2%

SG&A Expense

	F120191Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	F Y 2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY
[Group] SG&A Expense Breakdown													(Unit : K
SG&A Expense	1,055.1	911.5	970.3	1,170.1	4,107.0	927.9	848.2	966.2	1,175.3	3,917.7	1,020.4	994.6	17.3%
Salaries & Employee Benefits	513.3	485.4	499.6	510.4	2,008.7	506.1	399.3	509.4	520.8	1,935.5	598.5	553.5	38.6%
Administrative Expense	190.9	201.2	246.5	250.1	888.7	197.4	211.6	221.1	244.5	874.6	203.6	216.5	2.3%
Depreciation & Taxes	174.0	180.1	161.5	182.2	697.8	170.2	186.8	176.0	178.9	711.9	168.2	186.8	0.0%
Severance & Retirement Benefits	177.0	44.7	62.7	227.5	511.9	54.3	50.6	59.7	231.1	395.7	50.1	47.9	-5.4%
SG&A Expense Breakdown (%)													
Salaries & Employee Benefits	48.6%	53.3%	51.5%	43.6%	48.9%	54.5%	47.1%	52.7%	44.3%	49.4%	58.7%	55.7%	8.58%p
Administrative Expense	18.1%	22.1%	25.4%	21.4%	21.6%	21.3%	24.9%	22.9%	20.8%	22.3%	20.0%	21.8%	-3.18%p
Depreciation & Taxes	16.5%	19.8%	16.6%	15.6%	17.0%	18.3%	22.0%	18.2%	15.2%	18.2%	16.5%	18.8%	-3.24%p
Severance & Retirement Benefits	16.8%	4.9%	6.5%	19.4%	12.5%	5.9%	6.0%	6.2%	19.7%	10.1%	4.9%	4.8%	-1.15%p
C/I Ratio													
C/I Ratio (Quarterly)	53.9%	45.9%	52.3%	50.4%	50.6%	48.8%	38.2%	43.8%	50.7%	45.3%			3.43%p
C/I Ratio (Cumulative)	53.9%	49.9%	50.6%	50.6%	50.6%	48.8%	43.1%	43.4%	45.3%	45.3%	46.5%	44.0%	0.84%p
Files - Devil 2004 Fee and Devil													(11-5-12
[Hana Bank] SG&A Expense Breakdo	own 850.1	722.4	787.9	951.0	3,311.4	726.9	641.0	719.2	886.9	2,973.9	769.7	740.7	(Unit : K 15.6%
		722.4 375.8	787.9 392.9	951.0 384.5	3,311.4 1,547.2	726.9 386.6	641.0 277.1	719.2 357.4	886.9 348.1	2,973.9 1,369.3	769.7 443.4		,
SG&A Expense	850.1											408.6	15.6%
SG&A Expense Salaries & Employee Benefits	850.1 393.9	375.8	392.9	384.5	1,547.2	386.6	277.1	357.4	348.1	1,369.3	443.4	408.6	15.6% 47.4%
SG&A Expense Salaries & Employee Benefits Administrative Expense	850.1 393.9 161.3	375.8 165.7	392.9 217.1	384.5 213.4	1,547.2 757.4	386.6 165.0	277.1 173.2	357.4 178.1	348.1 188.0	1,369.3 704.3	443.4 161.9	408.6 159.7 134.2	15.6% 47.4% -7.7%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes	850.1 393.9 161.3 125.8	375.8 165.7 144.0	392.9 217.1 124.7	384.5 213.4 144.2	1,547.2 757.4 538.6	386.6 165.0 129.1	277.1 173.2 148.6	357.4 178.1 133.6	348.1 188.0 136.9	1,369.3 704.3 548.1	443.4 161.9 123.9	408.6 159.7 134.2	15.6% 47.4% -7.7% -9.7%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%)	850.1 393.9 161.3 125.8 169.1	375.8 165.7 144.0 36.9	392.9 217.1 124.7 53.2	384.5 213.4 144.2 209.0	1,547.2 757.4 538.6 468.2	386.6 165.0 129.1 46.1	277.1 173.2 148.6 42.1	357.4 178.1 133.6 50.1	348.1 188.0 136.9 213.9	1,369.3 704.3 548.1 352.2	443.4 161.9 123.9 40.5	408.6 159.7 134.2 38.2	15.6% 47.4% -7.7% -9.7% -9.3%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits	850.1 393.9 161.3 125.8	375.8 165.7 144.0	392.9 217.1 124.7	384.5 213.4 144.2	1,547.2 757.4 538.6	386.6 165.0 129.1	277.1 173.2 148.6	357.4 178.1 133.6	348.1 188.0 136.9	1,369.3 704.3 548.1 352.2	443.4 161.9 123.9 40.5	408.6 159.7 134.2 38.2	15.6% 47.4% -7.7% -9.7%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%)	850.1 393.9 161.3 125.8 169.1	375.8 165.7 144.0 36.9	392.9 217.1 124.7 53.2	384.5 213.4 144.2 209.0	1,547.2 757.4 538.6 468.2	386.6 165.0 129.1 46.1	277.1 173.2 148.6 42.1	357.4 178.1 133.6 50.1	348.1 188.0 136.9 213.9	1,369.3 704.3 548.1 352.2	443.4 161.9 123.9 40.5	408.6 159.7 134.2 38.2	15.6% 47.4% -7.7% -9.7% -9.3%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits	850.1 393.9 161.3 125.8 169.1	375.8 165.7 144.0 36.9	392.9 217.1 124.7 53.2	384.5 213.4 144.2 209.0 40.4% 22.4%	1,547.2 757.4 538.6 468.2	386.6 165.0 129.1 46.1	277.1 173.2 148.6 42.1	357.4 178.1 133.6 50.1	348.1 188.0 136.9 213.9	1,369.3 704.3 548.1 352.2	443.4 161.9 123.9 40.5 57.6% 21.0%	408.6 159.7 134.2 38.2 55.2% 21.6%	15.6% 47.4% -7.7% -9.7% -9.3%
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits Administrative Expense	850.1 393.9 161.3 125.8 169.1 46.3% 19.0%	375.8 165.7 144.0 36.9 52.0% 22.9%	392.9 217.1 124.7 53.2 49.9% 27.5%	384.5 213.4 144.2 209.0 40.4% 22.4%	1,547.2 757.4 538.6 468.2 46.7% 22.9%	386.6 165.0 129.1 46.1 53.2% 22.7%	277.1 173.2 148.6 42.1 43.2% 27.0%	357.4 178.1 133.6 50.1 49.7% 24.8%	348.1 188.0 136.9 213.9 39.3% 21.2%	1,369.3 704.3 548.1 352.2 46.0% 23.7%	443.4 161.9 123.9 40.5 57.6% 21.0% 16.1%	408.6 159.7 134.2 38.2 55.2% 21.6% 18.1%	15.6% 47.4% -7.7% -9.7% -9.3% 11.93%p -5.45%p
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits Administrative Expense Depreciation & Taxes	850.1 393.9 161.3 125.8 169.1 46.3% 19.0% 14.8%	375.8 165.7 144.0 36.9 52.0% 22.9% 19.9%	392.9 217.1 124.7 53.2 49.9% 27.5% 15.8%	384.5 213.4 144.2 209.0 40.4% 22.4% 15.2%	1,547.2 757.4 538.6 468.2 46.7% 22.9% 16.3%	386.6 165.0 129.1 46.1 53.2% 22.7% 17.8%	277.1 173.2 148.6 42.1 43.2% 27.0% 23.2%	357.4 178.1 133.6 50.1 49.7% 24.8% 18.6%	348.1 188.0 136.9 213.9 39.3% 21.2% 15.4%	1,369.3 704.3 548.1 352.2 46.0% 23.7% 18.4%	443.4 161.9 123.9 40.5 57.6% 21.0% 16.1%	408.6 159.7 134.2 38.2 55.2% 21.6% 18.1%	15.6% 47.4% -7.7% -9.7% -9.3% 11.93%p -5.45%p -5.07%p
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits Administrative Expense Depreciation & Taxes	850.1 393.9 161.3 125.8 169.1 46.3% 19.0% 14.8%	375.8 165.7 144.0 36.9 52.0% 22.9% 19.9%	392.9 217.1 124.7 53.2 49.9% 27.5% 15.8%	384.5 213.4 144.2 209.0 40.4% 22.4% 15.2%	1,547.2 757.4 538.6 468.2 46.7% 22.9% 16.3%	386.6 165.0 129.1 46.1 53.2% 22.7% 17.8%	277.1 173.2 148.6 42.1 43.2% 27.0% 23.2%	357.4 178.1 133.6 50.1 49.7% 24.8% 18.6%	348.1 188.0 136.9 213.9 39.3% 21.2% 15.4%	1,369.3 704.3 548.1 352.2 46.0% 23.7% 18.4%	443.4 161.9 123.9 40.5 57.6% 21.0% 16.1%	408.6 159.7 134.2 38.2 55.2% 21.6% 18.1%	15.6% 47.4% -7.7% -9.7% -9.3% 11.93%p -5.45%p -5.07%p
SG&A Expense Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits SG&A Expense Breakdown (%) Salaries & Employee Benefits Administrative Expense Depreciation & Taxes Severance & Retirement Benefits	850.1 393.9 161.3 125.8 169.1 46.3% 19.0% 14.8%	375.8 165.7 144.0 36.9 52.0% 22.9% 19.9%	392.9 217.1 124.7 53.2 49.9% 27.5% 15.8%	384.5 213.4 144.2 209.0 40.4% 22.4% 15.2% 22.0%	1,547.2 757.4 538.6 468.2 46.7% 22.9% 16.3%	386.6 165.0 129.1 46.1 53.2% 22.7% 17.8%	277.1 173.2 148.6 42.1 43.2% 27.0% 23.2%	357.4 178.1 133.6 50.1 49.7% 24.8% 18.6%	348.1 188.0 136.9 213.9 39.3% 21.2% 15.4%	1,369.3 704.3 548.1 352.2 46.0% 23.7% 18.4%	443.4 161.9 123.9 40.5 57.6% 21.0% 16.1% 5.3%	408.6 159.7 134.2 38.2 55.2% 21.6% 18.1% 5.2%	15.6% 47.4% -7.7% -9.7% -9.3% 11.93%p -5.45%p -5.07%p

[Hana Bank] Loan & Deposit

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	[Hana Bank] Loan Breakdown											(Unit : KR	RW in billion
	Total Loan	246,912	251,743	253,347	263,961	269,256	269,268	271,097	284,605	297,521	291,558	8.3%	-2.0%
lana Financial Group	Loan Loss Allowance & Others	-1,034	-986	-814	-840	-680	-883	-877	-932	-906	-917	N/A	N/A
Financial Highlights	Loans	225,880	233,578	237,802	241,328	246,033	251,033	259,167	263,387	268,513	273,676	9.0%	1.9%
Income Statements	Bills Bought	109	87	92	318	423	155	48	37	10	2	-98.9%	-82.8%
Balance Sheets	Foreign Bills Bought	4,504	4,598	4,416	5,006	5,449	6,088	6,288	5,937	6,055	5,379	-11.7%	-11.2%
NIM & NIS [Group]	Domestic Import Usance	3,440	4,199	3,744	3,412	3,834	3,671	3,198	2,756	3,478	3,982	8.5%	14.5%
NIM & NIS [Hana Bank]	Advance for Customers	43	44	43	35	36	36	37	10	10	11	-69.7%	14.1%
Non-Interest Income	Factoring Receivables	664	704	707	582	473	443	471	344	492	445	0.5%	-9.5%
SG&A Expense	RPs	7,537	5,145	3,346	11,838	11,228	6,106	1,006	11,161	18,293	7,043	15.3%	-61.5%
Loans & Deposits [Hana Bank	Call Loans	4,109	2,561	2,194	1,246	1,495	1,618	764	947	598	858	-47.0%	43.4%
Asset Quality [Group]	Debentures	1,659	1,813	1,817	1,036	964	1,001	995	958	978	1,079	7.8%	10.4%
Asset Quality [Hana Bank]													
Credits [Hana Bank]													
Delinquency [Hana Bank]	KRW Loan Breakdown												
Description (Ulawa David)												/LI=!4 . IZE	
Provision [Hana Bank]	(Excluding Inter-Bank Transaction)											(Unit : KR	RW in billion)
	(Excluding Inter-Bank Transaction) Total KRW Loan	204,622	210,861	214,577	218,385	222,666	226,772	234,513	239,188	244,177	248,795	9.7%	RW in billion)
Capital Adequacy	<u>, </u>	204,622 106,271	210,861 109,153	214,577 111,821	218,385 114,768	222,666 115,815	226,772 117,121	234,513 121,583	239,188 125,351	244,177 127,582	248,795 129,672		
Capital Adequacy Securities [Hana Bank]	Total KRW Loan									· · · · · · · · · · · · · · · · · · ·	· ·	9.7%	1.9%
Capital Adequacy Securities [Hana Bank] FX Market	Total KRW Loan Household	106,271	109,153	111,821	114,768	115,815	117,121	121,583	125,351	127,582	129,672	9.7% 10.7%	1.9% 1.6% 1.4%
Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment	Total KRW Loan Household Secured	106,271 91,207	109,153 93,732	111,821 95,747	114,768 97,983	115,815 98,394	117,121 99,335	121,583 102,480	125,351 105,078	127,582 107,105	129,672 108,585	9.7% 10.7% 9.3%	1.9% 1.6% 1.4% 1.2%
Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card	Total KRW Loan Household Secured (Mortgage)	106,271 91,207 75,879	109,153 93,732 78,633	111,821 95,747 80,801	114,768 97,983 83,249	115,815 98,394 84,034	117,121 99,335 85,472	121,583 102,480 88,709	125,351 105,078 91,363	127,582 107,105 93,527	129,672 108,585 94,636	9.7% 10.7% 9.3% 10.7%	1.9%
Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital	Total KRW Loan Household Secured (Mortgage) Unsecured	106,271 91,207 75,879 15,064	109,153 93,732 78,633 15,421	111,821 95,747 80,801 16,073	114,768 97,983 83,249 16,786	115,815 98,394 84,034 17,420	117,121 99,335 85,472 17,786	121,583 102,480 88,709 19,103	125,351 105,078 91,363 20,273	127,582 107,105 93,527 20,476	129,672 108,585 94,636 21,087	9.7% 10.7% 9.3% 10.7% 18.6%	1.9% 1.6% 1.4% 1.2% 3.0% N/A
Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries	Total KRW Loan Household Secured (Mortgage) Unsecured Other	106,271 91,207 75,879 15,064	109,153 93,732 78,633 15,421	111,821 95,747 80,801 16,073	114,768 97,983 83,249 16,786	115,815 98,394 84,034 17,420 0	117,121 99,335 85,472 17,786	121,583 102,480 88,709 19,103	125,351 105,078 91,363 20,273 0	127,582 107,105 93,527 20,476	129,672 108,585 94,636 21,087	9.7% 10.7% 9.3% 10.7% 18.6% N/A	1.9% 1.6% 1.4% 1.2% 3.0% N/A 2.2%
Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries Organizational Chart	Total KRW Loan Household Secured (Mortgage) Unsecured Other Corporate	106,271 91,207 75,879 15,064 0 98,351	109,153 93,732 78,633 15,421 0 101,707	111,821 95,747 80,801 16,073 0 102,756	114,768 97,983 83,249 16,786 0 103,617	115,815 98,394 84,034 17,420 0 106,852	117,121 99,335 85,472 17,786 0 109,651	121,583 102,480 88,709 19,103 0 112,931	125,351 105,078 91,363 20,273 0 113,836	127,582 107,105 93,527 20,476 0 116,596	129,672 108,585 94,636 21,087 0 119,123	9.7% 10.7% 9.3% 10.7% 18.6% N/A 8.6%	1.9% 1.6% 1.4% 1.2% 3.0%
Provision [Hana Bank] Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries Organizational Chart Credit Rating	Total KRW Loan Household Secured (Mortgage) Unsecured Other Corporate Large Corp.	106,271 91,207 75,879 15,064 0 98,351 15,062	109,153 93,732 78,633 15,421 0 101,707 15,002	111,821 95,747 80,801 16,073 0 102,756 14,388	114,768 97,983 83,249 16,786 0 103,617 13,622	115,815 98,394 84,034 17,420 0 106,852 15,587	117,121 99,335 85,472 17,786 0 109,651 15,438	121,583 102,480 88,709 19,103 0 112,931 15,250	125,351 105,078 91,363 20,273 0 113,836 14,016	127,582 107,105 93,527 20,476 0 116,596 14,336	129,672 108,585 94,636 21,087 0 119,123 13,630	9.7% 10.7% 9.3% 10.7% 18.6% N/A 8.6% -11.7%	1.9% 1.6% 1.4% 1.2% 3.0% N/A 2.2% -4.9%

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
eposits (Bank Acc. Ending Ba	lance)										(Unit : KR	RW in bi
otal Deposits	236,235	243,990	250,304	257,979	267,380	272,673	269,689	277,937	289,665	292,560	7.3%	•
Low Cost Deposits	81,780	83,313	81,841	86,755	93,984	101,830	104,306	108,431	120,520	120,692	18.5%	(
Core Deposit	54,474	55,600	56,691	59,620	63,103	69,691	71,360	75,020	81,475	84,645	21.5%	
MMDA	27,306	27,713	25,150	27,135	30,881	32,139	32,945	33,412	39,045	36,047	12.2%	-
Time Deposits	119,261	122,229	129,560	133,367	134,080	130,273	126,585	126,965	127,785	130,338	0.0%	
Installment Deposits	7,194	7,094	7,338	7,022	7,059	7,641	8,590	9,533	5,912	5,818	-23.9%	-
Marketable Deposits	5,074	5,689	4,566	2,897	1,888	2,304	769	182	1,996	1,532	-33.5%	-2
Deposits in FC	22,926	25,665	26,999	27,938	30,369	30,624	29,439	32,824	33,451	34,181	11.6%	
Low Cost Deposits	34.6%	34.1%	32.7%	33.6%	35.1%	37.3%	38.7%	39.0%	41.6%	41.3%	3.91%p	-0.3
Core Deposit	23.1%	22.8%	22.6%	23.1%	23.6%	25.6%	26.5%	27.0%	28.1%		3.37%p	0.8
<u> </u>		044.070	045.040	055 700	004 000	000 004	000.044	075.047	204 500	007.050	(Unit : KR	
otal Deposits	234,290	241,278	245,848	255,722	261,090	268,081	268,944	275,947	284,609	287,953	7.4%	
otal Deposits Low Cost Deposits	234,290 78,054	80,605	80,089	84,456	91,069	95,643	100,184	106,166	113,680	116,788	7.4% 22.1%	
otal Deposits Low Cost Deposits Core Deposit	234,290 78,054 52,936	80,605 54,281	80,089 55,070	84,456 57,441	91,069 61,913	95,643 66,371	100,184 69,267	106,166 72,170	113,680 78,629	116,788 81,592	7.4% 22.1% 22.9%	
otal Deposits Low Cost Deposits Core Deposit MMDA	234,290 78,054 52,936 25,118	80,605 54,281 26,323	80,089 55,070 25,018	84,456 57,441 27,015	91,069 61,913 29,155	95,643 66,371 29,273	100,184 69,267 30,917	106,166 72,170 33,996	113,680 78,629 35,051	116,788 81,592 35,195	7.4% 22.1% 22.9% 20.2%	
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits	234,290 78,054 52,936 25,118 120,321	80,605 54,281 26,323 122,806	80,089 55,070 25,018 126,454	84,456 57,441 27,015 134,079	91,069 61,913 29,155 132,422	95,643 66,371 29,273 131,503	100,184 69,267 30,917 127,821	106,166 72,170 33,996 128,014	113,680 78,629 35,051 129,215	116,788 81,592 35,195 130,461	7.4% 22.1% 22.9% 20.2% -0.8%	
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits	234,290 78,054 52,936 25,118 120,321 7,235	80,605 54,281 26,323 122,806 7,105	80,089 55,070 25,018 126,454 7,278	84,456 57,441 27,015 134,079 7,101	91,069 61,913 29,155 132,422 7,181	95,643 66,371 29,273 131,503 7,597	100,184 69,267 30,917 127,821 8,497	106,166 72,170 33,996 128,014 9,508	113,680 78,629 35,051 129,215 5,996	116,788 81,592 35,195 130,461 5,823	7.4% 22.1% 22.9% 20.2% -0.8% -23.3%	
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits	234,290 78,054 52,936 25,118 120,321 7,235 5,659	80,605 54,281 26,323 122,806 7,105 5,700	80,089 55,070 25,018 126,454 7,278 5,268	84,456 57,441 27,015 134,079 7,101 2,858	91,069 61,913 29,155 132,422 7,181 2,021	95,643 66,371 29,273 131,503 7,597 2,673	100,184 69,267 30,917 127,821 8,497 1,000	106,166 72,170 33,996 128,014 9,508 227	113,680 78,629 35,051 129,215 5,996 2,000	116,788 81,592 35,195 130,461 5,823 1,469	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0%	-2
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits	234,290 78,054 52,936 25,118 120,321 7,235	80,605 54,281 26,323 122,806 7,105 5,700 25,063	80,089 55,070 25,018 126,454 7,278 5,268 26,759	84,456 57,441 27,015 134,079 7,101	91,069 61,913 29,155 132,422 7,181	95,643 66,371 29,273 131,503 7,597	100,184 69,267 30,917 127,821 8,497	106,166 72,170 33,996 128,014 9,508	113,680 78,629 35,051 129,215 5,996	116,788 81,592 35,195 130,461 5,823	7.4% 22.1% 22.9% 20.2% -0.8% -23.3%	-2
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits	234,290 78,054 52,936 25,118 120,321 7,235 5,659	80,605 54,281 26,323 122,806 7,105 5,700	80,089 55,070 25,018 126,454 7,278 5,268 26,759	84,456 57,441 27,015 134,079 7,101 2,858	91,069 61,913 29,155 132,422 7,181 2,021	95,643 66,371 29,273 131,503 7,597 2,673	100,184 69,267 30,917 127,821 8,497 1,000	106,166 72,170 33,996 128,014 9,508 227	113,680 78,629 35,051 129,215 5,996 2,000	116,788 81,592 35,195 130,461 5,823 1,469	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0%	
otal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits	234,290 78,054 52,936 25,118 120,321 7,235 5,659	80,605 54,281 26,323 122,806 7,105 5,700 25,063	80,089 55,070 25,018 126,454 7,278 5,268 26,759	84,456 57,441 27,015 134,079 7,101 2,858	91,069 61,913 29,155 132,422 7,181 2,021	95,643 66,371 29,273 131,503 7,597 2,673	100,184 69,267 30,917 127,821 8,497 1,000	106,166 72,170 33,996 128,014 9,508 227	113,680 78,629 35,051 129,215 5,996 2,000	116,788 81,592 35,195 130,461 5,823 1,469 33,412	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0%	-2 -2 (Uni
Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits Deposits in FC	234,290 78,054 52,936 25,118 120,321 7,235 5,659 23,021	80,605 54,281 26,323 122,806 7,105 5,700 25,063	80,089 55,070 25,018 126,454 7,278 5,268 26,759	84,456 57,441 27,015 134,079 7,101 2,858 27,228	91,069 61,913 29,155 132,422 7,181 2,021 28,397	95,643 66,371 29,273 131,503 7,597 2,673 30,664	100,184 69,267 30,917 127,821 8,497 1,000 31,442	106,166 72,170 33,996 128,014 9,508 227 32,032	113,680 78,629 35,051 129,215 5,996 2,000 33,718	116,788 81,592 35,195 130,461 5,823 1,469 33,412	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0% 9.0%	-2 (Uni
Cotal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits Deposits in FC Low Cost Deposits Core Deposit	234,290 78,054 52,936 25,118 120,321 7,235 5,659 23,021	80,605 54,281 26,323 122,806 7,105 5,700 25,063 0	80,089 55,070 25,018 126,454 7,278 5,268 26,759 0	84,456 57,441 27,015 134,079 7,101 2,858 27,228	91,069 61,913 29,155 132,422 7,181 2,021 28,397	95,643 66,371 29,273 131,503 7,597 2,673 30,664	100,184 69,267 30,917 127,821 8,497 1,000 31,442	106,166 72,170 33,996 128,014 9,508 227 32,032	113,680 78,629 35,051 129,215 5,996 2,000 33,718	116,788 81,592 35,195 130,461 5,823 1,469 33,412	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0% 9.0%	
Cotal Deposits Low Cost Deposits Core Deposit MMDA Time Deposits Installment Deposits Marketable Deposits Deposits in FC Low Cost Deposits	234,290 78,054 52,936 25,118 120,321 7,235 5,659 23,021	80,605 54,281 26,323 122,806 7,105 5,700 25,063 0	80,089 55,070 25,018 126,454 7,278 5,268 26,759 0	84,456 57,441 27,015 134,079 7,101 2,858 27,228	91,069 61,913 29,155 132,422 7,181 2,021 28,397	95,643 66,371 29,273 131,503 7,597 2,673 30,664	100,184 69,267 30,917 127,821 8,497 1,000 31,442	106,166 72,170 33,996 128,014 9,508 227 32,032	113,680 78,629 35,051 129,215 5,996 2,000 33,718	116,788 81,592 35,195 130,461 5,823 1,469 33,412	7.4% 22.1% 22.9% 20.2% -0.8% -23.3% -45.0% 9.0%	

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	Asset Quality											(Unit : KRW	in billion, %
	Total Credit*	266,628	276,705	282,613	286,480	295,079	301,496	311,066	314,339	322,169	333,323	10.6%	3.5
Hana Financial Group	Normal	262,569	272,720	278,908	282,688	290,993	297,584	307,006	310,495	318,637	329,711	10.8%	3.59
Financial Highlights	Precautionary	2,413	2,443	2,347	2,429	2,687	2,559	2,772	2,582	2,248	2,411	-5.8%	7.29
Income Statements	Substandard	866	806	646	708	755	689	601	622	649	613	-11.1%	-5.5
Balance Sheets	Doubtful	478	447	434	396	397	405	423	391	399	364	-9.9%	-8.69
NIM & NIS [Group]	Estimated Loss	302	290	278	259	247	260	264	249	237	224	-13.6%	-5.29
NIM & NIS [Hana Bank]	NPL	1,646	1,542	1,359	1,363	1,399	1,354	1,288	1,262	1,284	1,201	-11.2%	-6.49
Non-Interest Income	NPL ratio	0.62%	0.56%	0.48%	0.48%	0.47%	0.45%	0.41%	0.40%	0.40%	0.36%	-0.09%p	-0.04%
SG&A Expense	Precautionary & below	4,059	3,985	3,705	3,792	4,087	3,912	4,060	3,844	3,532	3,612	-7.7%	2.39
Loans & Deposits [Hana Bank]	Precautionary & below ratio	1.52%	1.44%	1.31%	1.32%	1.38%	1.30%	1.31%	1.22%	1.10%	1.08%	-0.21%p	-0.01%
Asset Quality [Group]	Loan Loss Allowance**	3,603	3,623	3,546	3,613	3,647	3,794	3,876	3,940	3,974	4,071	7.3%	2.49
Asset Quality [Hana Bank]	Loan Loss Reserves	1,678	1,642	1,489	1,534	1,505	1,717	1,728	1,815	1,799	1,817	5.8%	1.09
Credits [Hana Bank]	Credit Loss Reserves	1,925	1,981	2,057	2,079	2,143	2,078	2,148	2,125	2,175	2,253	8.5%	3.69
Delinquency [Hana Bank]	* Credit defined under FSS NPI	_ guidelines (sum	of Corporate,	Household and	Public & Othe	rs credits)							
Provision [Hana Bank]	** Loan loss Allowance = Loan	Loss Reserves +	Credit Loss Re	eserves									
Capital Adequacy													
Securities [Hana Bank]													
FX Market													(Unit : %
Hana Financial Investment	Coverage Ratio*												
KEB Hana Card	NPL coverage	101.95%	106.43%	109.63%	112.51%	107.51%	126.83%	134.17%	143.78%	140.09%	151.25%	24.42%p	11.17%
Hana Capital	Precautionary & below	41.35%	41.19%	40.19%	40.45%	36.81%	43.88%	42.55%	47.21%	50.92%	50.30%	6.42%p	-0.62%
Other Subsidiaries	* Coverage ratios include only I	oan loss reserve	6										
Organizational Chart													
Credit Rating													

[Hana Bank] Asset Quality

1) Tidila barik	[Hana Bank] Asset Quality												
		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	Asset Quality											(Unit : KRW	in billion, %
	Total Credit*	233,466	241,468	246,627	249,281	256,649	260,670	268,152	270,712	276,671	282,318	8.3%	2.0
Hana Financial Group	Normal	230,549	238,631	244,058	246,720	254,157	258,225	265,701	268,237	274,295	279,945	8.4%	2.19
Financial Highlights	Precautionary	1,657	1,693	1,593	1,578	1,532	1,528	1,531	1,553	1,444	1,523	-0.3%	5.59
Income Statements	Substandard	772	714	567	616	604	556	516	552	567	525	-5.4%	-7.3
Balance Sheets	Doubtful	345	287	277	254	252	262	275	235	236	196	-25.2%	-17.0
NIM & NIS [Group]	Estimated Loss	143	143	132	113	106	100	129	135	129	129	29.1%	-0.29
NIM & NIS [Hana Bank]	NPL	1,261	1,143	976	983	961	917	920	922	932	850	-7.3%	-8.89
Non-Interest Income	NPL ratio	0.54%	0.47%	0.40%	0.39%	0.37%	0.35%	0.34%	0.34%	0.34%	0.30%	-0.05%p	-0.04%
SG&A Expense	Precautionary & below	2,917	2,836	2,569	2,561	2,493	2,445	2,451	2,475	2,376	2,373	-2.9%	-0.19
Loans & Deposits [Hana Bank]	Precautionary & below ratio	1.25%	1.17%	1.04%	1.03%	0.97%	0.94%	0.91%	0.91%	0.86%	0.84%	-0.10%p	-0.02%
Asset Quality [Group]	Loan Loss Allowance**	2,894	2,900	2,809	2,818	2,880	3,020	3,118	3,179	3,180	3,245	7.5%	2.19
Asset Quality [Hana Bank]	Loan Loss Reserves	1,126	1,080	921	925	914	1,108	1,148	1,200	1,164	1,163	4.9%	-0.19
Credits [Hana Bank]	Credit Loss Reserves	1,768	1,820	1,887	1,892	1,965	1,911	1,970	1,979	2,016	2,082	8.9%	3.39
Delinquency [Hana Bank]	* Credit defined under FSS NPL of	guidelines (sum of C	Corporate, Hous	sehold and Publi	c & Others cre	edits)							
Provision [Hana Bank]	** Loan loss Allowance = Loan Lo	ss Reserves + Cred	dit Loss Reserv	res .									
Capital Adequacy													(Unit : %
Securities [Hana Bank]	Coverage Ratio*												
FX Market	NPL coverage	89.31%	94.46%	94.40%	94.13%	95.15%	120.86%	124.79%	130.10%	124.99%	136.86%	16.00%p	11.88%
Hana Financial Investment	Precautionary & below	38.59%	38.08%	35.86%	36.13%	36.69%	45.34%	46.82%	48.46%	49.01%	49.01%	3.68%p	0.00%
KEB Hana Card	* Coverage ratios include only loa	n loss reserves										•	
Hana Capital													
Other Subsidiaries													
Organizational Chart													
Credit Rating													
, and the second se													

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Asset Quality by Sector												
Corporate											(Unit : KRW	in billion, %
Total Credit*	126,923	132,035	134,486	134,220	140,519	143,255	146,272	145,072	148,805	152,387	6.4%	2.49
Normal	124,485	129,673	132,388	132,125	138,528	141,279	144,298	143,049	146,867	150,482	6.5%	2.59
Precautionary	1,417	1,438	1,346	1,341	1,275	1,312	1,301	1,355	1,240	1,288	-1.9%	3.89
Substandard	596	563	410	457	434	378	348	377	401	363	-4.1%	-9.69
Doubtful	304	243	233	209	200	211	223	184	193	156	-26.0%	-19.39
Estimated Loss	120	118	109	89	83	76	102	107	103	99	31.1%	-3.59
NPL	1,020	924	752	754	716	665	673	668	697	618	-7.0%	-11.49
NPL ratio	0.80%	0.70%	0.56%	0.56%	0.51%	0.46%	0.46%	0.46%	0.47%	0.41%	-0.06%p	-0.06%
Precautionary & below	2,438	2,361	2,098	2,096	1,991	1,977	1,973	2,022	1,937	1,906	-3.6%	-1.69
Precautionary & below ratio	1.92%	1.79%	1.56%	1.56%	1.42%	1.38%	1.35%	1.39%	1.30%	1.25%	-0.13%p	-0.05%
Household											(Unit : KRW	in billion, %
Total Credit*	106,543	109,433	112,141	115,061	116,130	117,414	121,880	125,640	127,866	129,930	10.7%	1.69
Normal	106,064	108,958	111,670	114,595	115,628	116,946	121,403	125,188	127,428	129,463	10.7%	1.69
Precautionary	239	255	247	237	257	216	231	199	204	235	9.2%	15.49
Substandard	176	151	157	160	170	178	168	175	166	163	-8.4%	-1.89
Doubtful	41	44	44	45	52	51	52	52	43	40	-21.6%	-6.99
Estimated Loss	23	25	23	24	23	24	26	28	26	30	22.7%	12.59
NPL	240	220	224	229	245	252	247	254	234	232	-8.1%	-1.19
NPL ratio	0.23%	0.20%	0.20%	0.20%	0.21%	0.21%	0.20%	0.20%	0.18%	0.18%	-0.04%p	0.00%
Precautionary & below	480	475	471	466	502	468	478	453	438	467	-0.1%	6.69
Precautionary & below ratio	0.45%	0.43%	0.42%	0.40%	0.43%	0.40%	0.39%	0.36%	0.34%	0.36%	-0.04%p	0.02%

[Hana Bank] Credits

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	NPL Ratio by Industry (Credit)												(Unit : %
	Agricultural, Forestry	1.36%	1.44%	1.07%	0.73%	0.85%	0.72%	3.08%	2.11%	12.85%	1.99%	1.27%p	-10.86%
lana Financial Group	Fishery	0.37%	0.25%	0.26%	0.26%	0.28%	0.25%	0.26%	0.21%	0.20%	0.25%	0.00%p	0.05%
Financial Highlights	Mining	0.04%	0.03%	0.34%	0.36%	0.07%	0.04%	0.03%	0.04%	0.00%	0.66%	0.62%p	0.66%
Income Statements	Manufacturing	1.09%	1.17%	0.90%	0.93%	0.84%	0.61%	0.64%	0.69%	0.70%	0.57%	-0.03%p	-0.13%
Balance Sheets	Utilities	0.98%	0.92%	0.81%	0.77%	0.71%	0.71%	0.59%	0.57%	0.54%	0.45%	-0.26%p	-0.09%
NIM & NIS [Group]	Sewage, Scrapped Material Disposa	0.01%	0.24%	0.09%	0.42%	0.46%	0.11%	0.15%	0.07%	0.07%	0.57%	0.46%p	0.50%
NIM & NIS [Hana Bank]	Construction	5.08%	3.94%	3.62%	3.66%	3.27%	3.16%	2.99%	2.87%	2.61%	2.49%	-0.67%p	-0.12%
Non-Interest Income	Wholesale & Retail	0.44%	0.39%	0.34%	0.35%	0.33%	0.34%	0.31%	0.34%	0.35%	0.28%	-0.06%p	-0.06%
SG&A Expense	Transportation & Storage	0.34%	0.33%	0.37%	0.45%	0.35%	0.38%	0.46%	0.46%	0.14%	0.14%	-0.23%p	0.009
Loans & Deposits [Hana Bank]	Lodging & Dining	0.51%	0.50%	0.24%	0.25%	0.23%	0.25%	0.21%	0.20%	0.16%	0.20%	-0.05%p	0.049
Asset Quality [Group]	Communication	1.87%	1.64%	0.79%	1.53%	1.35%	0.21%	0.18%	0.12%	0.10%	0.20%	-0.01%p	0.109
Asset Quality [Hana Bank]	Finance & Insurance	0.63%	0.61%	0.57%	0.20%	0.18%	0.17%	0.18%	0.19%	0.18%	0.17%	-0.01%p	-0.019
Credits [Hana Bank]	Real Estate & Leasing	0.27%	0.10%	0.09%	0.07%	0.08%	0.18%	0.18%	0.18%	0.26%	0.19%	0.01%p	-0.079
Delinquency [Hana Bank]	Science & Technology	0.22%	0.16%	0.11%	0.16%	0.10%	0.12%	0.13%	0.09%	0.12%	0.10%	-0.02%p	-0.029
Provision [Hana Bank]	Business Service	0.10%	0.07%	0.05%	0.06%	0.01%	0.73%	0.44%	0.84%	0.92%	2.41%	1.68%p	1.509
Capital Adequacy	Public Admin & Military	0.00%	0.00%	0.00%	0.00%	0.00%	0.09%	0.01%	0.00%	0.00%	0.00%	-0.09%p	0.009
Securities [Hana Bank]	Education	0.32%	0.10%	0.08%	0.48%	0.08%	0.43%	0.20%	0.18%	0.22%	0.09%	-0.35%p	-0.149
FX Market	Health & Social Welfare	0.40%	0.36%	0.05%	0.49%	0.34%	0.92%	0.77%	0.50%	0.14%	0.18%	-0.74%p	0.049
Hana Financial Investment	Entertainment, Culture & Sports	1.22%	0.38%	0.20%	0.16%	0.06%	0.04%	0.02%	0.02%	0.02%	0.06%	0.02%p	0.049
KEB Hana Card	Other Public, Repair & Retail Service	0.40%	0.34%	0.47%	0.37%	0.44%	0.28%	0.23%	0.21%	0.16%	0.17%	-0.11%p	0.019
Hana Capital	Housework Service	0.19%	0.05%	0.19%	0.18%	0.03%	0.02%	0.03%	0.02%	0.37%	0.35%	0.33%p	-0.02%
Other Subsidiaries	Int'l & Foreign Institutions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%p	0.00%
Organizational Chart	Corporate + Public & Others (A)	0.80%	0.70%	0.56%	0.56%	0.51%	0.46%	0.46%	0.46%	0.47%	0.41%	-0.06%p	-0.06%
Credit Rating	Households (B)	0.23%	0.20%	0.20%	0.20%	0.21%	0.21%	0.20%	0.20%	0.18%	0.18%	-0.04%p	0.00%
	Total Credit (A+B)	0.54%	0.47%	0.40%	0.39%	0.37%	0.35%	0.34%	0.34%	0.34%	0.30%	-0.05%p	-0.04%

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
SME : NPL Ratio by Industry												(Unit : %)
Agricultural, Forestry	1.59%	1.68%	1.41%	0.93%	1.09%	0.91%	3.86%	2.59%	2.51%	2.41%	1.50%p	-0.10%p
Fishery	0.70%	0.72%	0.75%	0.83%	0.88%	0.72%	0.78%	0.59%	0.56%	0.57%	-0.15%p	0.00%p
Mining	0.15%	0.15%	1.75%	1.72%	0.36%	0.16%	0.13%	0.13%	0.00%	2.21%	2.05%p	2.21%p
Manufacturing	1.10%	1.02%	1.05%	1.04%	1.01%	0.88%	0.93%	1.00%	1.05%	0.96%	0.08%p	-0.09%p
Utilities	3.17%	2.68%	2.54%	2.48%	2.30%	2.06%	1.56%	1.56%	1.48%	0.50%	-1.56%p	-0.98%p
Sewage, Scrapped Material Disposa	0.01%	0.29%	0.10%	0.49%	0.53%	0.13%	0.17%	0.08%	0.08%	0.67%	0.54%p	0.59%p
Construction	1.20%	1.04%	1.03%	1.11%	1.02%	0.95%	0.96%	0.98%	0.45%	0.44%	-0.51%p	-0.01%p
Wholesale & Retail	0.59%	0.54%	0.44%	0.48%	0.45%	0.46%	0.41%	0.41%	0.42%	0.36%	-0.10%p	-0.06%p
Transportation & Storage	0.11%	0.08%	0.05%	0.23%	0.04%	0.05%	0.03%	0.03%	0.02%	0.02%	-0.02%p	0.00%p
Lodging & Dining	0.55%	0.54%	0.27%	0.27%	0.25%	0.27%	0.24%	0.22%	0.18%	0.22%	-0.05%p	0.04%p
Communication	1.27%	1.01%	1.01%	0.21%	0.10%	0.17%	0.13%	0.13%	0.10%	0.22%	0.05%p	0.12%p
Finance & Insurance	1.75%	1.79%	1.47%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%p	0.00%p
Real Estate & Leasing	0.25%	0.10%	0.09%	0.07%	0.08%	0.07%	0.09%	0.09%	0.10%	0.10%	0.03%p	0.00%p
Science & Technology	0.25%	0.28%	0.19%	0.24%	0.15%	0.16%	0.19%	0.13%	0.16%	0.13%	-0.03%p	-0.03%p
Business Service	0.18%	0.12%	0.09%	0.10%	0.01%	0.02%	0.11%	0.82%	0.86%	0.80%	0.78%p	-0.06%p
Public Admin & Military	0.00%	0.00%	0.00%	0.00%	0.00%	0.73%	0.06%	0.00%	0.00%	0.00%	-0.73%p	0.00%p
Education	0.41%	0.14%	0.10%	0.62%	0.10%	0.54%	0.07%	0.07%	0.12%	0.01%	-0.53%p	-0.11%p
Health & Social Welfare	0.06%	0.08%	0.07%	0.16%	0.10%	0.10%	0.07%	0.42%	0.06%	0.06%	-0.04%p	0.00%p
Entertainment, Culture & Sports	1.55%	0.47%	0.24%	0.19%	0.07%	0.04%	0.03%	0.02%	0.02%	0.07%	0.03%p	0.04%p
Other Public, Repair & Retail Service	0.58%	0.49%	0.67%	0.53%	0.58%	0.35%	0.30%	0.26%	0.20%	0.21%	-0.15%p	0.01%p
Housework Service	0.20%	0.05%	0.20%	0.18%	0.03%	0.02%	0.03%	0.02%	0.37%	0.35%	0.33%p	-0.02%p
Int'l & Foreign Institutions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%p	0.00%p

[Hana Bank] Delinquency

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	Delinquency Rate by Sector												(Unit : %
	Delinquency Rate	0.29%	0.25%	0.23%	0.20%	0.21%	0.21%	0.20%	0.19%	0.24%	0.20%	-0.01%p	-0.04%
Hana Financial Group	Corporate	0.38%	0.32%	0.30%	0.26%	0.25%	0.28%	0.27%	0.27%	0.37%	0.29%	0.01%p	-0.08%
Financial Highlights	Large Corp.	0.10%	0.09%	0.03%	0.05%	0.13%	0.28%	0.24%	0.21%	0.49%	0.34%	0.06%p	-0.15%
Income Statements	SME	0.48%	0.41%	0.39%	0.33%	0.30%	0.27%	0.27%	0.29%	0.32%	0.28%	0.01%p	-0.05%
Balance Sheets	SME(Corporation)	0.56%	0.55%	0.55%	0.45%	0.38%	0.34%	0.39%	0.44%	0.50%	0.42%	0.08%p	-0.08%
NIM & NIS [Group]	SOHO	0.41%	0.27%	0.24%	0.20%	0.21%	0.20%	0.15%	0.14%	0.15%	0.14%	-0.06%p	-0.01%
NIM & NIS [Hana Bank]	Household	0.19%	0.16%	0.16%	0.14%	0.15%	0.13%	0.12%	0.11%	0.10%	0.10%	-0.03%p	0.00%
Non-Interest Income													
SG&A Expense												(Unit : KF	RW in billion
Loans & Deposits [Hana Bank]	Overdue Loan	648	572	547	484	506	525	505	506	639	542	3.2%	-15.29
Asset Quality [Group]	Corporate	444	396	368	318	327	367	362	368	510	418	13.9%	-18.09
Asset Quality [Hana Bank]	Large Corp.	32	32	11	16	49	105	88	73	171	117	11.3%	-31.99
Credits [Hana Bank]	SME	412	365	357	302	278	262	274	295	339	301	14.9%	-11.19
Delinquency [Hana Bank]	SME(Corporation)	237	245	252	210	182	170	200	227	262	227	34.0%	-13.49
Provision [Hana Bank]	SOHO	175	120	105	92	96	93	74	68	77	74	-20.0%	-3.19
Capital Adequacy	Household	204	176	179	167	179	158	142	138	129	124	-21.6%	-3.79
Securities [Hana Bank]													
FX Market												(Unit : KF	RW in billion
Hana Financial Investment	Total Loan	223,695	231,761	236,244	239,515	246,574	250,804	258,181	261,390	267,059	272,385	8.6%	2.09
KEB Hana Card	Corporate	117,214	122,390	124,189	124,517	130,507	133,453	136,365	135,807	139,250	142,480	6.8%	2.3%
Hana Capital	Large Corp.	32,250	33,653	33,540	32,273	36,412	36,868	36,514	34,001	34,941	34,388	-6.7%	-1.69
Other Subsidiaries	SME	84,964	88,737	90,649	92,244	94,095	96,585	99,850	101,806	104,308	108,092	11.9%	3.69
Organizational Chart	SME(Corporation)	42,306	44,834	46,066	47,008	48,519	49,469	50,936	51,212	52,087	54,700	10.6%	5.09
Credit Rating	SOHO	42,658	43,903	44,583	45,236	45,576	47,115	48,914	50,594	52,222	53,392	13.3%	2.29
	Household	106,481	109,371	112,055	114,998	116,067	117,351	121,817	125,583	127,810	129,906	10.7%	1.69

Delinquency Rate by Industry Corporate											
Agricultural, Forestry	1.19%	1.25%	0.86%	0.75%	0.81%	0.59%	1.96%	1.94%	12.72%	1.86%	1.
Fishery	0.79%	0.37%	0.07%	0.10%	0.10%			0.00%	0.02%		0.
Mining	0.01%	0.01%	0.37%	0.39%	0.05%			0.04%	27.34%		27.8
Manufacturing	0.47%	0.50%	0.48%	0.40%	0.33%	0.31%		0.38%	0.41%		0.0
Utilities	0.44%	0.45%	0.42%	0.40%	0.39%	0.40%	0.36%	0.37%	0.36%		-0.0
Sewage, Scrapped Material Disposal	0.10%	0.06%	0.36%	0.41%	0.46%	0.09%	0.06%	0.07%	0.07%		0.4
Construction	0.43%	0.37%	0.36%	0.43%	0.30%	0.22%	0.21%	0.62%	0.27%	0.32%	0.1
Wholesale & Retail	0.43%	0.47%	0.41%	0.43%	0.30%	0.22%	0.21%	0.02 %	0.27%	0.23%	-0.0
Transportation & Storage	0.14%	0.47 %	0.41%	0.37 %	0.05%	0.26%	0.23%	0.23%	0.26%	0.04%	-0.0
Lodging & Dining	0.14%	0.15%	0.17%	0.16%	0.05%	0.06%	0.03%	0.02%	0.03%		-0.0
Communication	1.04%	0.20%	1.09%	0.43%	1.63%	0.22%		0.21%	0.23%	0.10%	-0.0
Finance & Insurance	0.00%	0.93%	0.00%	0.43%	0.00%	0.00%		0.12%	0.16%		0.0
Real Estate & Leasing	0.29%	0.13%	0.10%	0.07%	0.10%	0.26%		0.24%	0.25%	0.16%	-0.1
Science & Technology	0.22%	0.58%	0.23%	0.18%	0.10%	0.15%		0.11%	0.09%		-0.0
Business Service	0.16%	0.10%	0.08%	0.13%	0.04%			0.59%	0.61%		0.0
Public Admin & Military	0.11%	0.04%	0.00%	0.00%	0.00%	0.15%		0.00%	0.00%		-0.1
Education	0.56%	0.26%	0.18%	0.13%	0.21%	0.59%		0.22%	0.12%		-0.5
Health & Social Welfare	0.09%	0.14%	0.05%	0.08%	0.08%	0.93%	0.80%	0.06%	0.05%		-0.8
Entertainment, Culture & Sports	0.38%	0.37%	0.17%	0.18%	0.14%	0.07%	0.06%	0.06%	0.04%		0.0
Other Public, Repair & Retail Service	0.52%	0.28%	0.66%	0.48%	0.43%	0.42%	0.31%	0.29%	0.30%		-0.3
Housework Service	0.23%	0.39%	0.33%	0.18%	0.05%	0.08%	0.08%	0.02%	0.36%		0.26
Int'l & Foreign Institutions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0
SME											
Agricultural, Forestry	1.39%	1.45%	1.14%	0.95%	1.03%	0.75%	2.45%	2.39%	2.31%	2.24%	1.5
Fishery	0.97%	0.81%	0.15%	0.24%	0.23%	0.09%	0.00%	0.00%	0.05%	0.67%	0.5
Mining	0.04%	0.03%	1.74%	1.60%	0.23%	0.05%	0.15%	0.14%	0.04%	0.00%	-0.0
Manufacturing	0.76%	0.81%	0.86%	0.66%	0.60%	0.57%		0.62%	0.69%		0.0
Utilities	1.31%	1.15%	1.15%	1.12%	1.08%	1.05%	0.88%	0.92%	0.92%	0.02%	-1.0
Sewage, Scrapped Material Disposal	0.13%	0.07%	0.41%	0.52%	0.53%	0.11%	0.07%	0.08%	0.08%	0.64%	0.5
Construction	0.72%	0.60%	0.58%	0.65%	0.46%	0.34%	0.34%	0.92%	0.39%		0.1
Wholesale & Retail	0.68%	0.63%	0.54%	0.49%	0.43%	0.34%	0.29%	0.30%	0.33%	0.28%	-0.0
Transportation & Storage	0.27%	0.29%	0.33%	0.31%	0.10%	0.11%	0.06%	0.04%	0.04%	0.07%	-0.0
Lodging & Dining	0.56%	0.27%	0.30%	0.30%	0.29%	0.24%	0.19%	0.24%	0.27%	0.20%	-0.0
Communication	1.28%	1.15%	1.33%	0.46%	0.42%	0.35%		0.13%	0.17%	0.36%	0.0
Finance & Insurance	0.00%	0.00%	0.00%	0.00%	0.00%	0.01%		0.00%	0.00%		-0.0
Real Estate & Leasing	0.28%	0.14%	0.10%	0.08%	0.10%	0.11%		0.09%	0.09%	0.08%	-0.0
Science & Technology	0.36%	0.90%	0.35%	0.22%	0.12%	0.18%		0.13%	0.10%		-0.0
Business Service	0.27%	0.16%	0.13%	0.22%	0.07%	0.09%		0.15%	0.94%		0.0
Public Admin & Military	0.68%	0.10%	0.01%	0.20%	0.00%	1.14%		0.00%	0.00%		-1.1
Education	0.60%	0.22%	0.11%	0.01%	0.00%	0.62%		0.00%	0.00%		-0.5
Health & Social Welfare	0.00%	0.20%	0.15%	0.14%	0.22%	0.02 %		0.23%	0.13%		-0.0
Entertainment, Culture & Sports	0.09%	0.09%	0.05%	0.06%	0.06%	0.08%		0.06%	0.05%		0.0
Other Public, Repair & Retail Service	0.49%	0.46%	0.20%	0.48%	0.17%	0.08%	0.07%	0.07%	0.05%		-0.3
· ·	0.52%	0.28%	0.86%	0.48%	0.43%	0.42%	0.08%	0.30%	0.31%		0.20
Housework Service											

[Hana Bank] Provision

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
able of Contents	Loan Loss Provision [Bank + Ti	rust]										(Unit : KF	RW in billion)
	Initial Balance	1,141.2	1,149.1	1,098.6	944.0	949.3	935.4	1,128.4	1,167.6	1,214.2	1,180.0	26.2%	-2.8%
ana Financial Group	Loan Loss Provision	85.7	-12.0	20.4	23.2	36.4	228.0	93.7	125.5	2.1	30.4	-86.7%	1369.8%
inancial Highlights	(Write off)*	-106.5	-67.4	-74.9	-71.3	-78.6	-70.7	-68.0	-90.0	-67.3	-58.3	N/A	N/A
come Statements	Adjustment	28.7	28.8	-100.1	53.4	28.3	35.7	13.5	11.1	31.1	27.7	-22.4%	-10.8%
alance Sheets	Ending Balance	1,149.1	1,098.6	944.0	949.3	935.4	1,128.4	1,167.6	1,214.2	1,180.0	1,179.8	4.6%	0.0%
IM & NIS [Group]	* Including write-offs and adjusted	trust accounts											
IM & NIS [Hana Bank]													
on-Interest Income													
G&A Expense													
oans & Deposits [Hana Bank]	Loan Loss Provision [Bank]											(Unit : KF	RW in billion)
Asset Quality [Group]	LLP [Bank Acc.]	85.7	-12.0	20.4	23.2	36.4	228.0	93.7	125.5	2.1	30.4	-86.7%	1369.8%
sset Quality [Hana Bank]	Corporate	56.5	-28.2	1.2	3.9	14.2	192.6	33.8	96.7	-17.5	21.9	-88.6%	N/A
redits [Hana Bank]	Large Corp.	3.5	-78.2	-28.7	-14.8	-4.2	132.9	-15.7	48.1	6.8	26.9	-79.8%	295.0%
elinquency [Hana Bank]	SME	33.3	43.1	25.7	3.6	11.8	44.9	33.7	40.1	0.3	-3.5	N/A	N/A
rovision [Hana Bank]	SOHO	19.7	6.8	4.2	15.2	6.6	14.8	15.8	8.5	-24.6	-1.5	N/A	N/A
apital Adequacy	Household	29.3	16.2	19.2	19.3	22.2	35.5	59.9	28.8	19.6	8.5	-76.1%	-56.7%
ecurities [Hana Bank]													
X Market	Write-offs											(Unit : KF	RW in billion)
lana Financial Investment	Total Write-offs	106.5	67.4	74.9	71.3	78.6	70.7	68.0	90.0	67.3	58.3	-17.5%	-13.3%
EB Hana Card	Corporate	57.7	35.9	37.3	34.2	41.5	30.7	29.8	56.2	31.3	28.6	-6.8%	-8.7%
ana Capital	Household	48.8	31.5	37.7	37.1	37.1	40.0	38.2	33.8	35.9	29.7	-25.8%	-17.3%
ther Subsidiaries													
Organizational Chart	Loan Sales											(Unit : KF	RW in billion)
redit Rating	Total Sales	0.0	139.2	121.9	65.8	77.4	79.1	50.5	55.5	53.5	66.5	-16.0%	24.3%
	Corporate	0.0	108.5	104.1	55.3	68.2	63.6	39.3	51.4	44.4	62.6	-1.5%	41.0%
		0.0	30.7	17.8	10.5	9.2	15.5	11.3	4.1	9.1	3.9	-75.2%	-57.5%

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NIM & NIS [Hana Bank] Non-Interest Income SG&A Expense Loans & Deposits [Hana Bank] Asset Quality [Group] Asset Quality [Hana Bank] Credits [Hana Bank] Delinquency [Hana Bank] Provision [Hana Bank] Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries Organizational Chart	В	alance Sheets
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Loans & Deposits [Hana Bank Asset Quality [Group] Asset Quality [Hana Bank] Credits [Hana Bank] Delinquency [Hana Bank] Provision [Hana Bank] Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries Organizational Chart	Ν	on-Interest Income
Asset Quality [Group] Asset Quality [Hana Bank] Credits [Hana Bank] Delinquency [Hana Bank] Provision [Hana Bank] Capital Adequacy Securities [Hana Bank] FX Market Hana Financial Investment KEB Hana Card Hana Capital Other Subsidiaries Organizational Chart	S	G&A Expense
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3		
Credit Rating		3
	С	redit Rating

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q(e)	YoY	QoQ
[Group] Capital Adequacy (Base	el III Standard)										(Unit : KF	RW in billion)
Total BIS Capital	28,026	27,632	29,677	29,299	29,773	31,126	32,389	32,101	32,908	34,168	9.8%	3.8%
Common Equity Tier 1 Capital	24,417	25,002	25,615	25,132	25,667	26,621	27,246	27,237	28,302	29,149	9.5%	3.0%
Paid in Capital	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	1,501	0.0%	0.0%
Capital Surplus	8,300	8,300	8,300	8,300	8,300	8,300	8,300	8,300	8,300	8,300	0.0%	0.0%
Retained Earnings	14,309	14,955	15,629	15,965	16,143	16,823	17,419	17,942	18,342	19,320	14.8%	5.3%
Others	1,593	1,729	1,800	1,414	1,347	1,569	1,479	1,263	1,286	1,336	-14.8%	3.9%
(-)Deduction	-1,299	-1,524	-1,658	-2,088	-1,665	-1,613	-1,492	-1,806	-1,154	-1,336	N/A	N/A
Additional Tier 1 Capital	1,203		1,491	1,492	1,464	1,883	2,381	2,222	2,182	2,406	27.8%	10.3%
Tier 2 Capital	2,406	2,630	2,571	2,676	2,643	2,622	2,762	2,642	2,423	2,614	-0.3%	7.9%
RWA (Market risk based)	189,522	198,124	210,068	210,067	215,714	221,296	224,866	226,139	201,631	205,840	-7.0%	2.1%
BIS CAR	14.79%	13.95%	14.13%	13.95%	13.80%	14.07%	14.40%	14.20%	16.32%	16.60%	2.53%p	0.28%p
Tier 1 CAR	13.52%	12.62%	12.90%	12.67%	12.58%	12.88%	13.18%	13.03%	15.12%	15.33%	2.45%p	0.21%p
Common Equity Tier 1 CAR	12.88%	12.62%	12.19%	11.96%	11.90%	12.03%	12.12%	12.04%	14.04%	14.16%	2.13%p	0.12%p
Double Leverage	124.13%	122.69%	123.05%	125.49%	128.56%	126.21%	124.81%	126.49%	123.96%	126.05%	-0.16%p	2.09%p
Debt to Equity	30.09%	28.95%	29.00%	32.29%	37.59%	33.25%	33.28%	33.75%	37.00%	36.38%	3.13%p	-0.62%p
Dividend per Share (won)	-	500	-	1,600 (2,100)	-	500	-	1,350 (1,850)	-	700	40.0%	N/A
() including interim dividend												

[Hana Bank]	Capital A	Adequacy ((Basel III	Standard)
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[Hana Bank] Capital Adequacy (B	asel III Standard)									(Unit : KR	W in billion)
Total BIS Capital	26,842	27,377	28,036	27,809	28,140	29,054	29,719	28,926	29,478	30,309	4.3%	2.8%
Common Equity Tier 1 Capital	23,226	23,443	24,253	23,792	24,213	25,126	25,611	25,085	25,919	26,355	4.9%	1.7%
Paid in Capital	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	5,360	0.0%	0.0%
Capital Surplus	0	0	0	0	0	0	0	0	0	0	N/A	N/A
Retained Earnings	9,713	10,265	10,570	10,914	10,955	11,462	12,051	12,414	12,252	13,006	13.5%	6.2%
Others	8,946	9,115	9,179	8,853	8,689	8,972	8,801	8,614	8,665	8,737	-2.6%	0.8%
(-)Deduction	-792	-1,296	-855	-1,335	-790	-667	-757	-1,452	-491	-883	N/A	N/A
Additional Tier 1 Capital	134	146	147	146	103	103	102	101	57	57	-44.6%	0.6%
Tier 2 Capital	3,481	3,787	3,635	3,871	3,824	3,824	4,006	3,739	3,503	3,897	1.9%	11.3%
RWA (Market risk based)	168,389	172,790	180,864	172,566	180,128	189,180	193,271	196,316	170,351	168,961	-10.7%	-0.8%
BIS CAR	15.94%	15.84%	15.50%	16.11%	15.62%	15.36%	15.38%	14.73%	17.30%	17.94%	2.58%p	0.63%p
Tier 1 CAR	13.87%	13.65%	13.49%	13.87%	13.50%	13.34%	13.30%	12.83%	15.25%	15.64%	2.30%p	0.39%p
Common Equity Tier 1 CAR	13.79%	13.57%	13.41%	13.79%	13.44%	13.28%	13.25%	12.78%	15.21%	15.60%	2.32%p	0.38%p

[Hana Bank] Securities

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
ble of Contents	Bank Account											(Unit : KF	RW in billi
	Bank Total	54,958	52,610	54,015	56,957	58,267	59,552	56,205	56,516	59,415	58,135	-2.4%	-2.
na Financial Group	Sovereign & Public Bonds	16,607	15,757	16,326	17,336	16,124	14,004	12,945	13,637	15,276	14,245	1.7%	-6.
nancial Highlights	Municipal Bonds	108	217	296	436	568	608	636	689	688	668	9.9%	-2.
come Statements	Finance Debentures	13,454	10,680	10,773	11,043	12,319	13,677	11,471	11,380	10,866	11,445	-16.3%	5.
alance Sheets	(Monetary Stabilization Bonds)	8,795	5,848	5,798	5,802	5,922	6,247	3,842	4,287	4,244	4,572	-26.8%	7.
M & NIS [Group]	Corporate Bonds	11,858	12,805	12,910	13,328	14,424	15,236	15,056	15,073	15,444	15,865	4.1%	2.
// & NIS [Hana Bank]	Stock	1,117	1,241	1,235	1,076	910	1,072	1,186	1,366	1,355	1,433	33.7%	5.
n-Interest Income	Foreign Securities	9,761	9,793	10,311	11,301	11,608	12,070	11,603	10,867	10,394	10,783	-10.7%	3.
G&A Expense	Others	2,053	2,117	2,163	2,437	2,314	2,885	3,307	3,504	5,393	3,695	28.1%	-31
ans & Deposits [Hana Bank]													
sset Quality [Group]													
sset Quality [Hana Bank]	Trust Account											(Unit : KF	₹W in bill
redits [Hana Bank]	Trust Total	14,062	14,314	14,298	14,662	14,352	14,952	14,568	13,842	13,480	13,336	-10.8%	-1.
elinquency [Hana Bank]	Sovereign & Public Bonds	335	323	513	598	660	586	447	355	458	483	-17.6%	5.
ovision [Hana Bank]	Municipal Bonds	30	28	14	6	6	6	6	5	5	0.0	-100.0%	-100
pital Adequacy	Finance Debentures	236	237	237	236	216	216	306	256	240	150	-30.8%	-37
curities [Hana Bank]	Corporate Bonds	1,999	2,014	1,856	1,986	2,101	2,747	2,805	3,631	3,632	3,649	32.8%	0
Market	Stock	202	209	211	228	222	224	229	267	379	398	78.1%	5
ana Financial Investment	Foreign Securities	2,936	2,909	2,951	3,326	3,085	3,168	3,140	3,066	2,817	2,813	-11.2%	-0
B Hana Card	CD	0	0	0	0	0	0	0	0	0	0	N/A	
na Capital	Beneficiaries' Certificates	1,370	1,507	1,654	1,987	2,129	2,114	2,195	2,099	2,401	2,673	26.4%	11
her Subsidiaries	Others	6,953	7,088	6,863	6,295	5,934	5,891	5,440	4,165	3,547	3,171	-46.2%	-10
ganizational Chart		·	· · · · · · · · · · · · · · · · · · ·		•		· · · · · · · · · · · · · · · · · · ·	•	· · · · · · · · · · · · · · · · · · ·	•			
edit Rating													
<u> </u>	Total [Bank + Trust]											(Unit : KF	RW in billi
	Total	69,020	66,924	68,313	71,619	72,619	74,504	70,773	70,358	72,895	71,471	-4.1%	-2.
	Sovereign & Public Bonds	16,942	16,079	16,838	17,934	16,785	14,590	13,392	13,992	15,734	14,728	0.9%	-6.
	Municipal Bonds	138	245	310	442	574	614	642	694	693	668	8.8%	-3
	Finance Debentures	13,690	10,917	11,010	11,279	12,536	13,894	11,777	11,635	11,106	11,595	-16.5%	4
	Corporate Bonds	13,856	14,820	14,766	15,313	16,524	17,983	17,861	18,704	19,076	19,513	8.5%	2
	Stock	1,319	1,450	1,446	1,304	1,132	1,296	1,415	1,633	1,734	1.831	41.3%	5.
	Foreign Securities	12,697	12,702	13,262	14,627	14,693	15,237	14,743	13,932	13,211	13,596	-10.8%	2
	CD	0	0	0	0	0	0	0	0	0	0	N/A	_
	Beneficiaries' Certificates	1,370	1,507	1,654	1,987	2,129	2,114	2,195	2,099	2,401	2,673	26.4%	11
	Others	9,006	9,205	9,026	8,731	8,248	8,777	8,748	7,669	8,940	6,866	-21.8%	-23

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Hana Bank	FX Market										
		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q
Table of Contents	[Hana Bank] FX Market									(Unit : l	JSD in million)
	FX transaction size										
Hana Financial Group	Quarterly amount	88,428	92,218	83,329	85,263	106,873	97,402	98,613	103,104	108,703	117,493
Financial Highlights	Market Share (%)	48.9%	47.0%	43.8%	44.8%	45.4%	47.6%	49.0%	47.7%	46.1%	50.2%
Income Statements											
Balance Sheets	Accumulated amount	88,428	180,646	263,975	349,238	106,873	204,275	302,889	405,993	108,703	226,196
NIM & NIS [Group]	Market Share (%)	48.9%	47.9%	46.5%	46.1%	45.2%	46.4%	47.2%	47.3%	46.1%	48.2%
NIM & NIS [Hana Bank]											
Non-Interest Income											
SG&A Expense											
Loans & Deposits [Hana Bank]	Exports & Imports transaction size										
Asset Quality [Group]	Quarterly amount	93,365	94,068	92,028	95,546	88,204	79,584	82,741	94,473	98,100	107,948
Asset Quality [Hana Bank]	Market Share (%)	35.3%	33.7%	33.9%	33.0%	34.7%	34.0%	33.0%	32.6%	34.1%	34.1%
Credits [Hana Bank]											
Delinquency [Hana Bank]	Accumulated amount	93,365	187,433	279,461	375,006	88,204	167,788	250,529	345,002	98,100	206,047
Provision [Hana Bank]	Market Share (%)	35.3%	34.5%	34.3%	34.0%	34.7%	34.4%	33.9%	33.5%	34.1%	34.1%
Capital Adequacy											
Securities [Hana Bank]											
FX Market											
Hana Financial Investment											
KEB Hana Card											
Hana Capital											
Other Subsidiaries											
Organizational Chart											
Credit Rating											

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
le of Contents	Consolidated Income Statement													(Unit : KF	RW in billion)
	General Operating Income	199.8	212.3	167.0	210.0	789.1	182.1	259.3	266.1	307.9	1,015.3	256.4	311.1	20.0%	21.3%
a Financial Group	Fee Income	101.8	111.6	73.4	125.2	412.0	95.4	119.9	179.9	139.4	534.5	147.0	150.4	25.4%	2.3%
ncial Highlights	Other Income	98.0	100.7	93.6	84.8	377.1	86.7	139.4	86.2	168.5	480.8	109.4	160.8	15.3%	46.9%
e Statements	SG&A	114.4	104.4	103.7	111.1	433.6	114.9	111.7	131.1	139.9	497.6	139.8	131.1	17.4%	-6.2%
Sheets	Operating Income	85.4	105.9	62.9	95.2	349.5	64.1	147.0	135.8	134.4	481.3	116.4	180.7	22.9%	55.3%
Group]	Net Income	62.5	90.3	58.6	68.9	280.3	46.7	125.8	113.8	124.6	410.9	136.8	139.3	10.7%	1.8%
na Bank]															
ncome															
nse	Business Volume													(Unit : KF	RW in billion)
oosits [Hana Bank]	Total Assets (incl. trust asset)	40,215	26,757	27,927	27,283	27,283	31,756	32,734	32,664	34,982	34,982	34,228	37,391	14.2%	9.2%
[Group]	Total Liabilities	36,948	23,388	24,497	23,808	23,808	27,722	28,548	28,368	30,553	30,553	29,762	32,296	13.1%	8.5%
[Hana Bank]	Total Shareholder's Equity	3,268	3,369	3,430	3,475	3,475	4,034	4,185	4,297	4,429	4,429	4,466	5,095	21.7%	14.1%
ank]															
[Hana Bank]															
ana Bank]	Major Indices													(Unit : KRW	in billion, %)
acy	BPS (won, Cumulative)	55,643	57,362	58,399	59,165	59,165	60,022	62,171	63,830	65,811	65,811	66,361	40,420	-35.0%	-39.1%
a Bank]	EPS (won, Cumulative)	1,066	2,606	3,605	4,780	4,780	791	2,736	4,445	6,313	6,313	2,038	3,119	14.0%	53.1%
	ROE (Cumulative)	7.84%	9.41%	8.53%	8.38%	8.38%	5.01%	8.92%	9.59%	10.09%	10.09%	12.51%	11.97%	3.05%p	-0.54%p
estment	ROA (Cumulative)	1.03%	1.22%	1.09%	1.07%	1.07%	0.64%	1.13%	1.23%	1.29%	1.29%	1.60%	1.57%	0.43%p	-0.04%p
liaries	Financial Ratios													(Unit : KRW	in billion, %)
al Chart	Net Operating Capital Ratio *	1003.3%	849.2%	616.7%	1021.7%	1021.7%	1480.9%	1062.7%	1195.3%	1241.7%	1214.6%	1194.4%	1254.1%	191.40%p	59.63%p
	Net Operating Capital	2,766	2,755	2,580	3,231	3,231	3,759	3,189	3,595	3,970	3,966	3,853	4,035	26.5%	4.7%
	BS Net Assets	3,268	3,369	3,430	3,477	3,477	4,031	4,167	4,296	4,426	4,426	4,453	5,081	21.9%	14.1%
	Total Risk	1,418	1,614	1,753	1,860	1,860	1,771	1,763	1,991	2,303	2,336	2,250	2,352	33.4%	4.6%
	Market Risk	1,059	1,101	1,235	1,095	1,095	1,026	1,033	1,196	1,423	1,463	1,335	1,422	37.6%	6.5%
	Settlement Risk	279	426	422	663	663	641	613	675	736	728	760	765	24.8%	0.7%
	Other Risk	81	87	95	102	102	105	116	120	145	145	154	165	42.0%	6.9%
	Minimum Capital Requirement	134	134	134	134	134	134	134	134	134	134	134	134	0.0%	0.0%
	* Applied a revised NCR calculation	methodology	of Financial Se	ervices Commis	sion (enforced	as of January	1, 2016)								
	Cost-to-Income Ratio(Consolidated	57.2%	49.2%	62.1%	52.9%	54.9%	63.1%	43.1%	49.3%	45.4%	49.0%	54.5%	42.1%	-0.92%p	-12.38%p
	COST-10-111COTTE NATIO(COTISOIIDATED														

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Operating Statistics													(Unit : KRW	in billion, %)
Equity Fund Sales Balance	22,272	24,098	25,318	25,274	25,274	26,079	27,207	28,535	28,296	28,296	29,666	28,523	4.8%	-3.8%
Equity Type	3,372	3,374	3,353	3,023	3,023	2,987	2,950	2,955	2,963	2,963	3,051	2,553	-13.5%	-16.3%
Fixed Income Type	3,326	3,844	4,256	4,324	4,324	4,325	4,249	4,589	4,801	4,801	5,106	5,400	27.1%	5.7%
MMF	3,867	3,644	3,613	3,761	3,761	4,772	5,426	6,084	5,243	5,243	5,750	5,182	-4.5%	-9.9%
Other	11,707	13,236	14,097	14,167	14,167	13,995	14,582	14,906	15,288	15,288	15,759	15,389	5.5%	-2.3%
Market Share (M/S)	3.83%	3.88%	4.01%	3.89%	3.89%	3.96%	3.99%	4.14%	4.09%	4.09%	4.11%	3.77%	-0.22%p	-0.33%p
													(Unit : KRW	in billion, %)
Brokerage Volume	37,285	34,822	31,239	30,137	133,483	47,014	68,576	83,784	73,089	272,463	85,356	74,066	8.0%	-13.2%
Market volume	1,283,529	1,350,542	1,263,459	1,391,218	5,288,748	2,345,010	3,205,438	3,947,929	3,902,251	13,400,629	4,557,334	3,726,041	16.2%	-18.2%
Market Share (M/S)	2.90%	2.58%	2.47%	2.17%	2.52%	2.00%	2.14%	2.12%	1.87%	2.03%	1.87%	1.99%	-0.15%p	0.11%p
Brokerage Fee Revenue	26.6	26.9	23.0	23.6	100.2	37.1	46.4	59.7	55.3	198.4	69.3	55.2	18.9%	-20.4%
Market volume	847	869	785	791	3,292	1,315	1,702	2,006	1,709	6,732	2,042	1,642	-3.5%	-19.6%
Market Share (M/S)	3.14%	3.09%	2.93%	2.99%	3.04%	2.82%	2.73%	2.97%	3.23%	2.95%	3.39%	3.36%	0.63%p	-0.03%p
													(Unit : KR	RW in billion)
Investment Banking														
IPO Market	125	141	147	218	218	9	9	72	192	192	137	455	4955.6%	232.1%
Debt Issuance Market	315	749	1,376	1,811	1,811	380	1,208	2,183	2,689	2,689	1,554	4,971	311.5%	219.9%
Hybrid Securities Market	12,137	12,904	11,835	11,023	11,023	10,603	11,475	10,332	94,830	94,830	83,206	72,990	536.1%	-12.3%
Client AUM													(Unit : KF	RW in billion)
Total Assets Under Management	t 86,095	89,149	89,498	89,092	89,092	88,001	98,309	110,610	116,576	116,576	127,928	131,384	33.6%	2.7%
Beneficiary Certificates	22,272	24,098	25,318	25,274	25,274	26,079	27,207	28,535	28,296	28,296	29,666	28,598	5.1%	-3.6%
Other Financial Products	31,385	30,881	28,247	30,270	30,270	27,836	35,623	41,061	49,927	49,927	53,110	59,773	67.8%	12.5%
Deposit Assets	32,437	34,171	35,933	33,548	33,548	34,087	35,479	41,015	38,353	38,353	45,153	43,013	21.2%	-4.7%

1) RED Haria Cara	RED Halla Calu														
		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	Consolidated Income Statement													(Unit : KF	RW in billion)
	General Operating Income	134.3	132.6	141.3	137.1	545.3	151.5	158.1	179.7	178.6	667.9	194.5		23.1%	0.1%
lana Financial Group	Net Interest Income	-31.4	-30.6	-30.4	-30.7	-123.1	-30.4	-29.5	-28.9	-28.0	-116.9	-26.3	-25.2	N/A	N/A
Financial Highlights	Fee Income	148.6	152.9	151.6	159.2	612.4	161.6	183.9	196.0	203.5	745.0	200.4	215.6	17.2%	7.6%
ncome Statements	Other	17.1	10.2	20.1	8.5	55.9	20.3	3.8	12.6	3.1	39.7	20.4	4.2	12.5%	-79.2%
Balance Sheets	SG&A Expense	56.3		57.2	64.4	230.9	53.6	51.0	59.4	62.8	226.9	48.1	50.3	-1.4%	4.5%
IM & NIS [Group]	PPOP	77.9	79.6	84.1	72.7	314.4	97.9	107.1	120.3	115.8	441.0	146.3	144.3	34.8%	-1.4%
M & NIS [Hana Bank]	Provision Expense	54.0	59.5	60.3	63.5	237.3	57.5	56.8	53.4	60.8	228.5	48.2	48.2	-15.0%	0.1%
on-Interest Income	Operating Income	23.9	20.1	23.8	9.3	77.0	40.4	50.3	67.0	54.9	212.6	98.1	96.1	91.0%	-2.1%
G&A Expense	Income Tax	5.1	5.3	5.5	2.2	18.1	9.5	13.2	18.6	15.1	56.4	25.1	25.1	90.0%	-0.1%
oans & Deposits [Hana Bank]	Net Income	18.2	15.4	16.2	6.4	56.3	30.3	35.0	49.1	40.0	154.5	72.5	69.7	99.0%	-3.9%
sset Quality [Group]	*Accounting Change due to the ado	ption of IFRS	15; decrease in	fee income, So	G&A expense, a	and loan loss p	rovision. No in	npact on net inc	ome of Group	and credit card.	. This applies	since 1Q19 (N	o impact YoY an	d QoQ basis)	
sset Quality [Hana Bank]	Credit Card Fac Structure													/ Init - I/F	2\// in hillie=\
redits [Hana Bank]	Credit Card Fee Structure	047.0				4 000 0	0400	040.0	325.5		1,271.3		200.4		RW in billion)
elinquency [Hana Bank]	A. Fee Revenue	317.9		325.1	335.0	1,293.9	316.3	312.2		317.3			333.1	6.7%	2.0%
ovision [Hana Bank]	a Credit Card Receivables in Wo	114.4		103.6	118.7	450.3	93.7	122.9	127.1	130.7	474.4		135.5	10.3%	10.1%
apital Adequacy	b Credit Card Receivables in FC	39.4		47.9	48.8	181.9	32.6	20.1	23.8	22.9	99.4		26.3	31.0%	18.8%
ecurities [Hana Bank]	c Cash Advance	22.3			22.0	87.8	20.2	18.0	17.7	17.4	73.4		17.0	-6.0%	5.3%
K Market	d Card Loan	75.4		81.1	83.3	316.1	82.6	84.9	88.0	87.8	343.3		88.4	4.0%	2.6%
ana Financial Investment	e Others	66.5			62.3	257.8	87.2	66.2	68.8	58.6	280.8		66.0	-0.4%	-16.6%
B Hana Card	B. Fee Expenses	146.5		153.8	154.7	597.8	154.7	128.3	129.5	113.8	526.3		117.6	-8.4%	-6.9%
na Capital	C. Credit Card Income (A-B)	171.5		171.3	180.4	696.1	161.6	183.9	196.0	203.5	745.0		215.6	17.2%	7.6%
er Subsidiaries	Credit Card Interest Income*	251.5			272.7	1,036.1	164.9	159.8	161.9	160.2	646.8		154.1	-3.6%	0.3%
ganizational Chart	Credit Card Fee Income*	-80.0	-84.3	-83.4	-92.3	-340.0	70.2	99.4	106.1	108.7	384.5	102.4	119.7	20.3%	16.9%
edit Rating	*Calculated for accounting purposes	5													
	Sales (Cumulative)													(Unit : KF	RW in billion)
	Lump-sum	12,973	26,870	40,348	54,335	54,335	12,593	25,979	40,033	53,548	53,548	13,090	28,281	8.9%	116.1%
	Installment	1,275	2,570	3,889	5,376	5,376	1,348	2,632	3,988	5,416	5,416	1,397	2,902	10.3%	107.7%
	Cash Advance	969	1,919	2,891	3,856	3,856	906	1,728	2,550	3,350	3,350	771	1,549	-10.4%	101.0%
	Card Loans	804	1,766	2,737	3,678	3,678	1,081	2,424	3,548	4,608	4,608	1,206	2,240	-7.6%	85.7%
	Total	16,021	33,125	49,866	67,245	67,245	15,927	32,763	50,119	66,922	66,922	16,464	34,971	6.7%	112.4%
	Balance Sheet Outstanding													(Unit : KF	RW in billion)
	Credit Sales	3,459	3,452	3,404	3,645	3,645	3,194	3,178	3,315	3,215	3,215	3,265	3,377	6.3%	3.4%
	Cash Advance	489	478	482	470	470	442	406	394	380	380	366	369	-9.2%	0.9%
	Card Loans	2,067	2,169	2,273	2,311	2,311	2,401	2,561	2,586	2,590	2,590	2,667	2,711	5.9%	1.6%
	Others	1,142	1,171	1,189	1,249	1,249	1,083	1,238	1,475	1,324	1,324	1,462	1,992	60.9%	36.2%
		7.158	7,270	7.348	7.675	7.675	7.120	7.384	7,770	7.510	7.510	7.760	8.449	14.4%	8.9%

Asset Quality Total Credit Normal				FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	F12021 2Q	YoY	QoQ
													(Unit : KRW	in billion, %
Vormal	7,301	7,426	7,522	7,808	7,808	7,314	7,911	7,938	7,623	7,623	7,878	8,558	8.2%	8.69
Normal	6,900	7,024	7,127	7,403	7,403	6,922	7,541	7,605	7,308	7,308	7,580	8,259	9.5%	9.09
Precautionary	254	250	257	267	267	260	240	214	213	213	206	214	-11.0%	3.79
Substandard	1	1	0	1	1	1	0	2	2	2	2	2	330.9%	7.09
Doubtful	74	78	73	76	76	77	82	81	78	78	68	67	-18.5%	-1.3
Estimated Loss	72	72	65	61	61	55	48	35	23	23	23	16	-66.2%	-28.6
NPL	147	151	138	138	138	132	130	118	102	102	92	85	-34.8%	-7.9
NPL ratio	2.01%	2.03%	1.83%	1.77%	1.77%	1.80%	1.65%	1.49%	1.34%	1.34%	1.17%	0.99%	-0.65%p	-0.18%
Precautionary & below	401	401	394	405	405	392	370	333	315	315	298	299	-19.4%	0.1
Precautionary & below ratio	5.49%	5.41%	5.24%	5.19%	5.19%	5.36%	4.68%	4.19%	4.13%	4.13%	3.79%	3.49%	-1.19%p	-0.30%
Loan Loss Allowance	391	396	391	400	400	385	380	358	339	339	331	337	-11.2%	1.8
Loan Loss Reserves	280	283	280	286	286	284	283	265	263	263	259	259	-8.3%	0.2
Credit Loss Reserves	111	113	111	114	114	101	97	93	76	76	73	78	-19.6%	7.5
Normal	108	112	113	115	115	114	116	127	131	131	132	137	17.7%	3.1
Precautionary	66	63	68	72	72	76	74	51	55	55	57	58	-21.6%	1.1
Substandard	0	0	0	0	0	0	0	1	1	1	1	1	4080.8%	7.1
Doubtful	52	55	51	54	54	54	57	59	58	58	51	51	-10.5%	0.9
Estimated Loss	53	53	47	45	45	41	36	26	17	17	17	13	-65.0%	-26.8
Precautionary & below	69.78%	70.46%	70.98%	70.51%	70.51%	72.36%	76.40%	79.79%	83.66%	83.66%	86.80%	86.92%	10.52%p	0.12
Delinquency	1.96%	1.73%	1.62%	1.46%	1.46%	1.71%	1.39%	1.08%	1.02%	1.02%	1.00%	0.85%	(Unit : KRW	
Delinquency Rate Overdue Loan	1.96%	1.73%	1.62%	1.46%	113	1.71%	110	1. 08 %	78	78	78		-0.54%p -33.8%	-0.15%
														-7.1
Total Loan	7,273	7,397	7,493	7,778	7,778	7,284	7,882	7,909	7,594	7,594	7,849	8,531	8.2%	8.7
No. of Cardholders													(Unit : th	ousands, %
No. of cardholders	11,640	11,688	11,687	11,625	11,625	11,981	12,172	12,118	12,010	12,010	11,999	11,960	-1.7%	-0.3
Active Cardholders	6,110	6,135	6,055	5,995	5,995	6,111	6,465	6,385	6,158	6,158	6,361	6,284	-2.8%	-1.2
% of Active Cardholders	52.5%	52.5%	51.8%	51.6%	51.6%	51.0%	53.1%	52.7%	51.3%	51.3%	53.0%	52.5%	-0.58%p	-0.47%
· Includes Check Card													(Unit : KRW	in billion,
Major Indices		0.054	6,111	6,124	6,124	6,195	6,338	6,527	6,682	6,682	6,956	7,219	13.9%	3.8
Major Indices BPS (won, Cumulative)	5,993	6,051	0,111				,		,	, -				
BPS (won, Cumulative)					212	114	245	430	581	581	273	534	117.8%	
	5,993 69 4.66%	6,051 127 4.26%	187	212 3.50%	212 3.50%	114 7.43%	245 7.94%	430 9.13%	581 9.11%	581 9.11%	273 16.21%	534 15.50%	117.8% 7.57%p	96.19

KEB Hana Card Hana Capital
Other Subsidiaries Organizational Chart Credit Rating

🦮 Hana Capital	Hana Capital														
		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Table of Contents	Consolidated Income Statement													(Unit : KI	RW in billion)
	General Operating Income	68.0	75.1	72.8	73.6	289.6	86.1	87.1	95.6	109.2	378.0	120.3	124.6	43.0%	3.5%
Hana Financial Group	Net Interest Income	61.8	60.0	60.3	60.4	242.5	67.3	69.7	77.9	83.3	298.1	89.3	94.1	35.0%	5.3%
Financial Highlights	Fee Income	14.0	17.8	15.5	14.9	62.1	16.5	16.6	15.6	16.2	64.9	16.2	16.5	-0.8%	2.2%
Income Statements	Other	-7.7	-2.8	-2.9	-1.6	-15.1	2.3	0.8	2.2	9.7	15.0	14.8	14.0	1667.2%	-5.7%
Balance Sheets	SG&A Expense	13.0	13.8	13.6	14.0	54.4	16.8	16.8	17.2	21.4	72.2	19.8	16.2	-3.2%	-18.0%
NIM & NIS [Group]	PPOP	55.1	61.3	59.2	59.6	235.2	69.3	70.3	78.5	87.8	305.9	100.5	108.3	54.0%	7.8%
NIM & NIS [Hana Bank]	Provision Expense	19.2	18.2	19.4	17.5	74.3	10.0	13.0	17.0	17.1	57.2	14.0	21.4	64.1%	52.4%
Non-Interest Income	Operating Income	35.8	43.1	39.8	42.1	160.9	59.3	57.3	61.4	70.7	248.6	86.5	86.9	51.7%	0.5%
SG&A Expense	Income Tax	21.2	10.4	9.9	11.0	52.4	13.8	16.1	17.0	16.5	63.3	20.8	23.3	45.3%	12.0%
Loans & Deposits [Hana Bank]	Net Income	14.4	32.6	29.9	30.8	107.8	44.2	39.9	43.1	50.1	177.2	61.6	63.9	60.2%	3.6%
Asset Quality [Group]															
Asset Quality [Hana Bank]															
Credits [Hana Bank]	Major Indices														
Delinquency [Hana Bank]	BPS (won, Cumulative)	38,330	39,758	41,049	42,347	42,347	44,355	46,244	48,181	50,296	50,296	51,745	54,259	17.3%	4.9%
Provision [Hana Bank]	EPS (won, Cumulative)	652	2,201	3,987	5,429	5,429	2,058	3,914	5,919	7,904	7,904	2,688	5,595	43.0%	108.2%
Capital Adequacy	ROE (Cumulative)	6.38%	9.85%	10.37%	10.61%	10.61%	15.72%	14.68%	14.49%	14.85%	14.85%	19.30%	19.19%	4.51%p	-0.10%p
Securities [Hana Bank]	ROA (Cumulative)	0.84%	1.33%	1.41%	1.44%	1.44%	2.14%	1.97%	1.89%	1.90%	1.90%	2.31%	2.22%	0.25%p	-0.09%p
FX Market														•	
Hana Financial Investment															

Estimated Loss	6	1	8	2	2	1	2	1	5	5	1	1	-49.2%	-11.8%
NPL	72	69	72	106	106	106	83	67	63	63	74	70	-16.3%	-5.0%
NPL ratio	1.06%	0.97%	0.99%	1.39%	1.39%	1.35%	0.99%	0.75%	0.66%	0.66%	0.74%	0.65%	-0.35%p	-0.10%p
Precautionary & below	196	195	190	213	213	228	136	119	113	113	107	102	-25.0%	-4.8%
Precautionary & below ratio	2.88%	2.76%	2.60%	2.81%	2.81%	2.90%	1.62%	1.34%	1.18%	1.18%	1.08%	0.94%	-0.68%p	-0.14%p
Loan Loss Allowance	99	94	101	106	106	106	98	96	102	102	108	112	14.8%	3.9%
Loan Loss Reserves	99	94	101	94	94	85	82	81	82	82	78	78	-5.3%	-1.0%
Credit Loss Reserves	0	0	0	12	12	21	16	15	20	20	29	34	120.3%	17.1%
Coverage Ratio														
NPL coverage	137.16%	136.79%	139.08%	89.00%	89.00%	79.62%	98.26%	121.85%	130.58%	130.58%	106.73%	111.16%	12.89%p	4.43%p
Precautionary & below	50.43%	48.27%	53.13%	44.02%	44.02%	37.15%	60.37%	68.12%	73.15%	73.15%	73.28%	76.22%	15.85%p	2.94%p
Delinquency													(Unit : KRW	in billion, %)
Delinquency Rate	1.53%	1.35%	1.41%	1.17%	1.17%	1.18%	1.01%	0.77%	0.74%	0.74%	0.58%	0.50%	-0.51%p	-0.08%p
Overdue Loan	103	95	103	88	88	92	85	68	71	71	57	54	-36.4%	-6.0%
Total Loan	6,792	7,062	7,280	7,603	7,603	7,854	8,391	8,867	9,578	9,578	9,895	10,797	28.7%	9.1%
Regulatory Guideline														(Unit : %)
Adjusted CAR (minimum 7%)	15.52%	14.98%	14.69%	14.08%	14.08%	13.81%	13.31%	13.01%	12.50%	12.50%	12.22%	11.67%	-1.64%p	-0.55%p
Leverage Multiple (maximum 10x) '	6.90	7.08	7.21	7.40	7.40	7.80	8.13	8.33	8.86	8.86	8.86	9.29	14.3%	4.9%

7,854

7,627

121

57

49

FY2020 1Q FY2020 2Q FY2020 3Q FY2020 4Q

8,867

8,748

53

31

35

8,391

8,255

52

43

39

FY2020

9,578

9,466

50

29

29

9,578

9,466

50

29

29

FY2021 1Q FY2021 2Q

10,797

10,695

32

32

37

9,895

9,788

34

34

39

YoY

28.7%

29.5%

-38.9%

-26.2%

-3.8%

QoQ

9.1%

9.3%

-4.6%

-4.9%

-4.9%

(Unit : KRW in billion, %)

FY2019 1Q FY2019 2Q FY2019 3Q FY2019 4Q FY2019

7,280

7,090

117

27

37

7,603

7,390

108

56

48

7,603

7,390

108

56

48

7,062

6,867

126

32

36

6,792

6,596

124

32

34

Asset Quality

Total Credit

Precautionary

Substandard

* Total Asset divided by total equity

Normal

Doubtful

Other Subsidiaries

		FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
	Hana Alternative Asset Mgm	t.													
Table of Contents	Consolidated Income State													(Unit : KI	RW in billion)
	General Operating Income	5.4	10.0	9.1	7.3	31.9	7.3	12.2	10.9	14.2	44.5	16.5	11.1	-9.3%	-33.0%
Hana Financial Group	Net Interest Income	0.1	0.3	0.3	0.2	0.9	0.2	0.2	0.2	0.1	0.7	0.1	0.3	44.3%	126.5%
Financial Highlights	Fee Income	5.2	9.0	8.4	6.8	29.4	6.3	10.6	9.0	13.8	39.7	14.9	9.6	-9.6%	-35.6%
Income Statements	Other	0.2	0.7	0.5	0.3	1.7	0.7	1.4	1.7	0.2	4.0	1.5		-15.1%	-20.8%
Balance Sheets	SG&A Expense	3.8	4.0	4.0	5.0	16.8	3.7	4.1	4.0	7.1	19.0	5.4	5.3	27.7%	-3.3%
NIM & NIS [Group]	PPOP	1.6	6.0	5.2	2.4	15.1	3.5	8.1	6.9	7.0	25.5	11.1	5.8	-28.1%	-47.5%
NIM & NIS [Hana Bank]	Provision Expense	0.0	0.0	0.0	0.0	0.0	-1.4	0.1	0.0	1.7	0.4	0.2	0.0	-100.0%	-100.0%
Non-Interest Income	Operating Income	1.6	6.0	5.2	2.4	15.1	5.0	8.0	6.9	5.3	25.1	10.9	5.8	-27.1%	-46.6%
SG&A Expense	Income Tax	0.4	1.5	1.4	0.6	4.1	1.3	2.1	1.8	1.2	6.4	2.9	1.5	-29.7%	-48.8%
Loans & Deposits [Hana Bank]	Net Income	1.2	4.5	3.8	1.8	11.3	3.7	5.9	5.0	4.0	18.6	7.9	4.1	-30.4%	-47.6%
Asset Quality [Group]															
Asset Quality [Hana Bank]	Major Indices														
Credits [Hana Bank]	BPS (won, Cumulative)	27,643	28,936	30,022	30,554	30,554	31,642	33,348	34,785	35,924	35,924	36,748	39,611	18.8%	7.8%
Delinquency [Hana Bank]	ROE (Cumulative)	6.92%	14.38%	14.71%	12.55%	12.55%	13.92%	17.56%	17.28%	16.12%	16.12%	25.29%	16.71%	-0.85%p	-8.58%p
Provision [Hana Bank]	ROA (Cumulative)	6.29%	13.24%	13.46%	11.45%	11.45%	12.60%	16.03%	15.80%	14.66%	14.66%	22.60%	15.23%	-0.79%p	-7.37%p
Capital Adequacy															
Securities [Hana Bank]															
FX Market	Hana Asset Trust														
Hana Financial Investment	Separated Income Stateme	ent												(Unit : KI	RW in billion)
KEB Hana Card	General Operating Income	31.2	30.9	31.9	34.9	128.9	33.7	35.5	44.4	34.7	148.4	34.4	37.7	5.9%	9.6%
Hana Capital	Net Interest Income	2.2	1.8	1.9	2.0	7.9	1.8	2.3	2.1	1.8	8.0	2.1	1.5	-34.7%	-31.1%
Other Subsidiaries	Fee Income	28.6	28.6	30.0	32.2	119.4	31.4	32.7	38.2	33.0	135.2	31.8	35.4	8.2%	11.2%
Organizational Chart	Other	0.4	0.6	-0.1	0.7	1.6	0.5	0.6	4.1	0.0	5.2	0.4	0.8	37.2%	104.8%
Credit Rating	SG&A Expense	6.7	7.8	7.2	13.7	35.4	7.6	8.7	8.4	15.4	40.1	7.6	9.9	14.0%	30.2%
	PPOP	24.5	23.1	24.6	21.2	93.4	26.1	26.8	36.1	19.3	108.3	26.7	27.7	3.3%	3.7%
	Provision Expense	-0.8	5.3	2.9	-2.4	5.0	0.1	0.1	0.2	-0.7	-0.4	0.1	-3.8	N/A	N/A
	Operating Income	25.3	17.8	21.8	23.6	88.4	26.0	26.8	35.9	20.1	108.7	26.7	31.6	18.0%	18.4%
	Income Tax	6.2	4.5	6.2	6.0	22.9	6.3	7.2	9.3	4.7	27.5	7.2	8.3	15.3%	15.0%
	Net Income	19.0	13.3	15.6	17.8	65.7	19.6	19.6	26.4	15.2	80.8	19.3	23.3	18.8%	20.7%
	Major Indices														
	BPS (won, Cumulative)	23,224	24,559	26,117	27,894	27,894	29,855	31,817	34,461	35,976	35,976	35,906	38,236	20.2%	6.5%
	ROE (Cumulative)	34.59%	28.32%	26.92%	26.68%	26.68%	27.31%	26.42%	28.29%	25.26%	25.26%	21.78%		-3.02%p	1.63%p
	ROA (Cumulative)	21.35%	17.71%	17.03%		17.04%	18.26%	19.09%	21.29%	19.40%	19.40%			0.41%p	1.57%p

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Hana F&I														
Separated Income Stateme	ent													
General Operating Income	6.3	7.7	6.2	6.8	27.0	8.0	8.6	10.3	12.4	39.3	14.7	16.6	93.6%	12.9%
Net Interest Income	6.8	6.6	7.3	6.9	27.6	9.5	9.3	12.1	16.6	47.5	16.5	19.2	107.3%	16.3%
Fee Income	-0.7	-0.6	-0.8	-2.7	-4.8	-0.9	-1.5	-2.0	-3.2	-7.7	-2.3	-2.8	N/A	N/A
Other	0.2	1.7	-0.3	2.6	4.2	-0.6	0.8	0.2	-1.0	-0.6	0.4	0.2	-78.9%	-60.6%
SG&A Expense	1.9	1.5	1.4	1.7	6.5	1.7	1.9	1.9	2.3	7.8	2.1	2.2	16.6%	6.6%
PPOP	4.4	6.2	4.7	5.0	20.4	6.3	6.7	8.5	10.1	31.5	12.6	14.4	115.4%	13.9%
Provision Expense	0.9	2.8	0.6	2.9	7.2	1.8	1.9	2.8	4.8	11.3	4.5	5.9	202.2%	29.7%
Operating Income	3.6	3.4	4.1	2.1	13.2	4.5	4.7	5.7	5.3	20.2	8.1	8.5	79.8%	5.1%
Income Tax	0.8	0.7	0.9	0.7	3.1	1.0	1.0	1.3	1.2	4.5	1.8	1.9	79.4%	6.5%
Net Income	2.8	2.7	3.2	2.8	11.5	3.5	3.7	4.4	4.0	15.6	6.3	6.6	80.9%	5.1%
Major Indices														
BPS (won, Cumulative)	3,786	4,094	4,164	4,167	4,167	4,250	4,347	4,459	4,558	4,558	4,808	4,928	13.4%	2.5%
ROE (Cumulative)	9.09%	7.82%	7.76%	7.44%	7.44%	7.97%	8.07%	8.58%	8.55%	8.55%	11.27%	10.79%	2.72%p	-0.48%p
ROA (Cumulative)	1.26%	1.18%	1.22%	1.20%	1.20%	1.40%	1.32%	1.32%	1.26%	1.26%	1.73%	1.79%	0.47%p	0.06%p
Hana Investors Services Separated Income Statemen														RW in billion)
General Operating Income	5.9	6.1	6.4	6.6	25.0	6.6	6.6	6.9	7.0	27.2	8.8	9.2	38.9%	5.2%
Net Interest Income	0.1	0.1	0.1	0.1	0.4	0.1	0.1	0.1	0.1	0.4	0.1	0.1	35.0%	2.6%
Fee Income	5.8	6.0	6.2	6.5	24.6	6.5	6.5	6.8	6.9	26.7	8.6	9.1	38.9%	5.3%
Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	N/A	N/A
SG&A Expense	5.4	5.2	5.1	5.4	21.0	5.4	5.2	5.4	6.1	22.1	6.6	6.4	25.0%	-2.4%
PPOP	0.6	1.0	1.3	1.1	4.0	1.2	1.5	1.5	1.0	5.1	2.2	2.8	87.4%	28.5%
Provision Expense	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	N/A	N/A
Operating Income	0.6	1.0	1.3	1.1	4.0	1.2	1.5	1.5	1.0	5.1	2.2	2.8	87.4%	28.6%
Income Tax	0.1	0.2	0.4	0.3	1.0	0.2	0.3	0.5	0.4	1.3	0.6	0.7	122.7%	13.5%
Net Income	0.4	0.8	0.9	0.8	2.9	1.0	1.1	1.0	0.6	3.7	1.5	2.0	80.0%	32.3%
Majortodiose														
Major Indices														
BPS (won, Cumulative)	63,517	65,021	66,728	68,266	68,266	70,253	72,458	74,436	75,180	75,180	76,221	80,192	10.7%	5.2%
	63,517 5.29%	65,021 7.37%	66,728 8.38%	68,266 8.74%	68,266 8.74%			74,436 11.55%	75,180 10.09%	75,180 10.09%		80,192 18.21%	10.7% 6.23%p	5.2% 2.13%p

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Hana Life Insurance Consolidated Income Stat	ement													
General Operating Income	16.8	16.8	14.1	15.2	62.9	33.3	14.3	14.9	9.4	71.9	17.0	15.1	5.1%	-11.59
Net Interest Income	19.7	19.4	19.3	18.3	76.7	16.7	15.5	15.5	15.6	63.3	15.6	16.3	4.9%	4.2
Fee Income	12.5	10.2	11.1	9.1	42.8	11.9	7.4	6.6	8.1	34.1	21.1	24.3	227.2%	15.0
Other	-15.4	-12.8	-16.2	-12.2	-56.7	4.7	-8.6	-7.3	-14.3	-25.4	-19.7	-25.5	N/A	N/
SG&A Expense	9.5	10.0	10.0	10.3	39.8	11.6	10.4	14.0	11.6	47.6	10.6	10.8	4.4%	2.3
PPOP	7.3	6.8	4.1	4.9	23.1	21.7	4.0	0.9	-2.2	24.3	6.4	4.2	6.9%	-34.2
Provision Expense	-0.1	0.0	-0.1	-0.1	-0.4	0.1	-0.1	0.0	0.5	0.5	-0.1	0.0	N/A	N/
Operating Income	7.5	6.8	4.2	5.0	23.5	21.6	4.0	0.8	-2.7	23.8	6.5	4.3	5.6%	-35.0
Income Tax	2.3	2.3	1.9	0.6	7.1	5.0	1.7	0.5	-2.2	4.8	6.1	1.1	-33.8%	-82.0
Net Income	7.0	5.8	4.4	6.4	23.7	19.0	4.3	2.4	0.9	26.6	17.9	3.0	-30.1%	-83.3
Major Indices														
BPS (won, Cumulative)	9,553	10,009	10,335	10,066	10,066	10,590	10.782	10.841	10,282	10,282	9,967	9,944	-7.8%	-0.2
		,	,	,			13.26%	9.62%	7.50%	7.50%	21.29%	12.43%	-0.84%p	-8.86%
, , ,		8.01%	6.99%	7.14%	7.14%	21.97%								
ROE (Cumulative) ROA (Cumulative)	8.97% 0.60%	8.01% 0.54%	6.99% 0.48%	7.14% 0.49%	7.14% 0.49%		0.94%	0.68%	0.52%	0.52%	1.37%	0.79%	-0.15%p	
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem	8.97% 0.60%						0.94%	0.68%	0.52%	0.52%	1.37%	0.79%	-0.15%p (Unit : KF	-0.58%
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income	8.97% 0.60%						0.94%	0.68%	0.52%	0.52%	1.37% 31.8	0.79%	-0.15%p (Unit : KF 636.4%	-0.58% RW in billio -14.3
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income	8.97% 0.60%						0.94% 3.7 0.8	21.1 2.3	0.52% 26.9 2.9	0.52% 51.7 6.0	31.8 3.2	0.79% 27.2 3.5	-0.15%p (Unit : KF 636.4% 332.7%	-0.58% RW in billio -14.3
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income	8.97% 0.60%						0.94% 3.7 0.8 0.0	21.1 2.3 0.0	26.9 2.9 0.0	0.52% 51.7 6.0 0.0	31.8 3.2 0.0	27.2 3.5 0.0	-0.15%p (Unit : KF 636.4 % 332.7% 447.9%	-0.58% RW in billio -14.3 9.8 -80.7
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9	21.1 2.3 0.0 18.7	26.9 2.9 0.0 24.0	0.52% 51.7 6.0 0.0 45.6	31.8 3.2 0.0 28.5	0.79% 27.2 3.5 0.0 23.7	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8%	-0.58% RW in billio -14.3 9.8 -80.7 -17.0
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6	21.1 2.3 0.0 18.7 23.3	26.9 2.9 0.0 24.0 23.8	0.52% 51.7 6.0 0.0 45.6 54.7	31.8 3.2 0.0 28.5 25.6	0.79% 27.2 3.5 0.0 23.7 27.5	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0%	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9	21.1 2.3 0.0 18.7 23.3 -2.2	26.9 2.9 0.0 24.0 23.8 3.1	51.7 6.0 0.0 45.6 54.7 -3.0	31.8 3.2 0.0 28.5 25.6 6.2	0.79% 27.2 3.5 0.0 23.7 27.5 -0.3	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A	-0.58% RW in billio -14.3' 9.8' -80.7' -17.0' 7.6'
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7	51.7 6.0 0.0 45.6 54.7 -3.0 1.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9%	-0.58% RW in billio -14.3' 9.8' -80.7' -17.0' 7.6' N/ 12.3'
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense Operating Income	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7	51.7 6.0 0.0 45.6 54.7 -3.0 1.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4	-0.15%p (Unit: KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6 N/ 12.3
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense Income Income Tax	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3 -4.2	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1 -2.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7 1.4	51.7 6.0 0.0 45.6 54.7 -3.0 1.8 -4.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4 0.5	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A 4238.0%	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6 N, 12.3 N,
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7	51.7 6.0 0.0 45.6 54.7 -3.0 1.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4	-0.15%p (Unit: KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A	-0.58% RW in billion -14.3' 9.8' -80.7' -17.0' 7.6' N/ 12.3' N/
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense Income Income Tax	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3 -4.2	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1 -2.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7 1.4	51.7 6.0 0.0 45.6 54.7 -3.0 1.8 -4.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4 0.5	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A 4238.0%	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6 N, 12.3 N,
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense Operating Income Income Tax Net Income Major Indices	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3 -4.2	21.1 2.3 0.0 18.7 23.3 -2.2 -0.1 -2.1	26.9 2.9 0.0 24.0 23.8 3.1 1.7 1.4	51.7 6.0 0.0 45.6 54.7 -3.0 1.8 -4.8	31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1	27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4 0.5	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A 4238.0%	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6 N/ 12.3 N/
ROE (Cumulative) ROA (Cumulative) Hana Insurance Separated Income Statem General Operating Income Net Interest Income Fee Income Other SG&A Expense PPOP Provision Expense Operating Income Income Tax Net Income	8.97% 0.60%						0.94% 3.7 0.8 0.0 2.9 7.6 -3.9 0.3 -4.2 0.0 -4.0	0.68% 21.1 2.3 0.0 18.7 23.3 -2.2 -0.1 0.4 -1.9	26.9 2.9 0.0 24.0 23.8 3.1 1.7 1.4 1.1 0.8	0.52% 51.7 6.0 0.0 45.6 54.7 -3.0 1.8 -4.8 1.5	1.37% 31.8 3.2 0.0 28.5 25.6 6.2 0.1 6.1 1.9 4.8	0.79% 27.2 3.5 0.0 23.7 27.5 -0.3 0.1 -0.4 0.5 -0.3	-0.15%p (Unit : KF 636.4% 332.7% 447.9% 722.8% 262.0% N/A -64.9% N/A 4238.0% N/A	-0.58% RW in billio -14.3 9.8 -80.7 -17.0 7.6 N, 12.3 N/

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Hana Savings Bank														
Separated Income Statem	ent													
General Operating Income	11.1	11.4	10.5	12.2	45.2	12.4	14.6	18.7	16.1	61.7	19.9	20.0	37.1%	0.3%
Net Interest Income	11.8	11.2	11.1	11.7	45.8	12.5	14.4	15.2	17.3	59.4	18.6	20.2	40.6%	8.8%
Fee Income	0.1	0.3	0.4	1.0	1.7	0.5	0.5	0.9	0.8	2.7	2.1	1.9	302.8%	-9.4%
Other	-0.9	-0.1	-1.0	-0.4	-2.4	-0.7	-0.3	2.5	-2.0	-0.4	-0.8	-2.1	N/A	N/A
SG&A Expense	6.0	5.8	5.9	7.0	24.7	6.5	6.9	6.3	7.6	27.3	8.1	7.7	11.3%	-5.4%
PPOP	5.0	5.5	4.6	5.2	20.4	5.9	7.7	12.3	8.5	34.4	11.8	12.3	60.1%	4.2%
Provision Expense	-0.5	-1.4	1.7	-0.6	-0.9	2.1	2.1	4.7	1.7	10.5	4.8	1.5	-28.8%	-69.3%
Operating Income	5.6	6.9	2.9	5.9	21.3	3.8	5.6	7.6	6.8	23.8	7.0	10.8	92.8%	54.2%
Income Tax	1.4	1.9	0.9	1.9	6.1	2.0	0.6	1.7	2.1	6.5	1.8	2.8	335.6%	53.2%
Net Income	4.1	4.9	2.0	5.0	16.1	1.9	5.0	6.5	4.7	18.0	5.2	8.0	60.0%	55.2%
Major Indices														
BPS (won, Cumulative)	13,933	14,263	14,395	14,714	14,714	14,833	15,165	15,599	15,903	15,903	15,986	16,524	9.0%	3.4%
ROE (Cumulative)	8.04%	8.72%	7.02%	7.56%	7.56%	3.41%	6.20%	7.88%	7.87%	7.87%	8.76%	10.98%	4.78%p	2.22%p
ROA (Cumulative)	1.38%	1.53%	1.23%	1.30%	1.30%	0.56%	0.97%	1.19%	1.15%	1.15%	1.09%	1.35%	0.38%p	0.26%p
Hana TI Consolidated Income State	ement 3.9	2.4	1.7	0.8	8.8	1.8	1.7	1.9	2.3	7.7	0.9	1.9	(Unit : KF	RW in billion)
General Operating Income														121.3%
Net Interest Income	-1.9 0.0	-2.0 0.0	-1.9 0.0	-1.9 0.0	-7.7 0.0	-1.8 0.0	-1.9 0.0	-1.8 0.0	-1.8 0.0	-7.3 0.0	-1.8 0.0	-1.8	N/A N/A	N/A N/A
Fee Income Other	5.8	4.3	3.6	2.7	16.4	3.6	3.5	3.8	4.2	15.1	2.7	0.0 3.7	6.1%	40.6%
SG&A Expense	5.8 1.8	4.3 1.8	1.7	1.6	7.0	1.6	3.5 1.3	3.8 1.6	1.6	6.2	1.5	1.7	28.0%	40.6% 12.7%
PPOP	2.0	0.6	0.0	-0.8	1.8	0.1	0.3	0.4	0.7	1.5	-0.7	0.2	-39.6%	N/A
Provision Expense	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	0.7	0.0	0.0	0.2	-39.6% N/A	N/A
Operating Income	2.0	0.0	0.0	-0.8	1.8	0.0	0.0	0.0	0.0	1.5	-0.7	0.0	-39.6%	N/A
Income Tax	0.4	0.3	0.0	-0.2	0.7	0.0	0.2	0.2	0.5	1.0	-0.1	0.2	0.7%	N/A
Net Income	1.6	0.0	-0.3	-0.2	0.7	0.0	0.2	0.2	0.3	0.7	-0.1	0.2	-4.3%	N/A
NOT INCOME	1.0	0.0	-0.3	-0.0	0.0	0.2	0.2	3.0	0.0	0.1	-0.5	V.Z	-4.070	14/74
Major Indices														
BPS (won, Cumulative)	5,418	5,429	5,400	5,329	5,329	5,310	5,325	5,316	5,287	5,287	5,150	5,154	-3.2%	0.1%
ROE (Cumulative)	5.43%	3.25%	1.52%	0.44%	0.44%	0.73%	0.69%	0.51%	0.67%	0.67%	-1.86%	-0.61%	-1.30%p	1.25%p
ROA (Cumulative)	1.30%	0.78%	0.36%	0.11%	0.11%	0.17%	0.16%	0.13%	0.16%	0.16%	-0.42%	-0.14%	-0.30%p	0.29%p

	FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019 4Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020 4Q	FY2020	FY2021 1Q	FY2021 2Q	YoY	QoQ
Hana Ventures														
Separated Income Stateme	ent													
General Operating Income	0.2	0.2	0.7	0.6	1.5	1.0	2.1	1.7	3.8	8.6	1.2	2.4	15.9%	104.7%
Net Interest Income	0.2	0.1	0.1	0.1	0.5	0.1	0.1	0.1	0.1	0.3	0.0	0.1	-35.5%	42.4%
Fee Income	0.0	0.0	0.5	0.5	1.1	0.6	0.6	0.6	0.9	2.7	1.0	1.1	87.3%	7.7%
Other		0.0	0.0	-0.1	0.0	0.4	1.5	1.1	2.8	5.7	0.2	1.3	-9.1%	704.2%
SG&A Expense	0.4	0.6	0.8	1.1	2.9	0.9	0.8	0.9	1.7	4.4	1.0	1.0	22.4%	0.7%
PPOP	-0.2	-0.4	-0.1	-0.6	-1.3	0.1	1.3	0.8	2.0	4.3	0.2	1.4	11.8%	640.0%
Provision Expense	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	N/A	N/A
Operating Income	-0.2	-0.4	-0.1	-0.6	-1.3	0.1	1.3	0.8	2.0	4.3	0.2	1.4	11.8%	640.0%
Income Tax	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.5	1.0	0.1	0.4	N/A	192.4%
Net Income	-0.2	-0.4	-0.2	-0.6	-1.4	0.1	1.2	0.3	1.3	2.9	0.0	1.2	2.0%	11549.1%
Major Indices														
BPS (won, Cumulative)	4,857	4,786	4,751	4,847	4,847	4,859	4,919	4,935	4,997	4,997	4,997	5,059	2.9%	1.2%
ROE (Cumulative)	-3.32%	-4.61%	-4.05%	-3.37%	-3.37%	0.45%	2.67%	2.22%	2.98%	2.98%	0.04%	2.45%	-0.22%p	2.41%p
ROA (Cumulative)	-3.30%	-4.57%	-3.97%	-3.31%	-3.31%	0.44%	2.63%	2.19%	2.92%	2.92%	0.04%	2.39%	-0.24%p	2.35%p



Organizational Chart

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Hana Financial Group

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Asset Quality [Hana Bank]

Credits [Hana Bank]

Delinquency [Hana Bank]

Provision [Hana Bank]

Capital Adequacy

Securities [Hana Bank]

FX Market

Hana Financial Investment

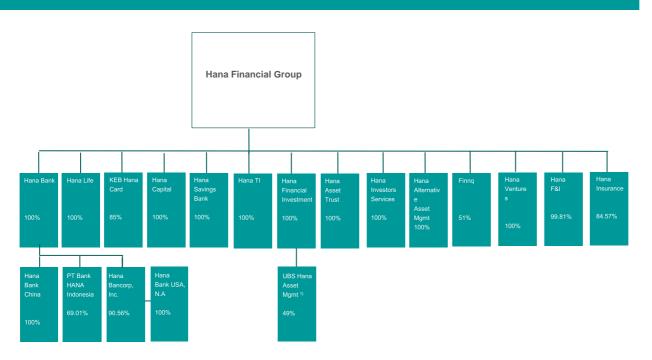
KEB Hana Card

Hana Capital

Other Subsidiaries

Organizational Chart

Credit Rating



1) UBS Hana Asset Management excluded under group consolidated basis

2009.11.02 Hana Card established: completed spin-off from Hana Bank to form standalone subsidiary under holding company

2009.12.11 SK Telecom public disclosure for 49% acquisition stake in Hana Card

2010.02.02 Hana SK Card brand established (formerly Hana Card)

2010.03.10 Hana Daol Trust majority stake acquired by Hana Financial Group

2012.02.09 HFG integrated KEB as its subsidiary

2013.04.05 HFG completed the acquisition of KEB's remaining shares through share swap

2013.05.10 HFG completed the acquisition of Hana Life's remaining shares from HSBC

2013.08.30 HFG completed the acquisition of Hana Bancorp, Inc.

2014.04.10 PT Bank Hana and PT Bank KEB Indonesia integrated into PT Bank KEB HANA Indonesia

2014.09.01 KEB Card established: completed spin-off from KEB to form standalone subsidiary under holding company

2014.12.01 Hana SK Card and KEB Card merged into KEB Hana Card

2015.04.03 HFG completed 10.4% acquisition stake in KEB Hana Card from SK Telecom

2015.09.01 Hana Bank and Korea Exchage Bank integrated as Hana Bank

2015.09.01 Hana Daetoo Securities renamed as Hana Financial Investment

2015.12.29 Hana Investor Services became standalone subsidiary under holding company (previously under Hana Bank)

2016.04.22 Hana Futures became standalone subsidiary under holding company (previously under Hana Bank)

2016.05.26 Hana Asset Management became standalone subsidiary under holding company (previously under Hana Asset Trust)

2016.08.01 Hana Futures merged by Hana Financial Investment

2016.08.24 Finng, a joint venture of Hana Financial Group & SK Telecom, established (a subsidiary under holding company)

2017.06.19 Hana I&S renamed as Hana TI

2017.06.19 Hana Institute of Finance transferred to Hana Bank (a subsidiary under Hana Bank)

2017.11.23 Hana Asset Management renamed as Hana Alternative Asset Management

2018.02.06 HFG completed acquisition stake(common stock 49.87%, preferred stock 49.87%) in Hana Capital from Kolon Group

2018.10.04 Hana Ventures established as subsidiary under holding company

2019.12.03 Hana F&I became standalone subsidiary under holding company (previously under Hana Bank)

2020.05.27 The-K Non-life Insurance majority stake acquired by Hana Financial Group, and renamed as Hana Insurance

2020.07.28 HFG participated in a capital increase of Hana Insurance(Ownership: 70% → 84.57%)

☆ Hana Bank	Credit Rating											
			FY2019 1Q	FY2019 2Q	FY2019 3Q	FY2019	FY2020 1Q	FY2020 2Q	FY2020 3Q	FY2020	FY2021 1Q	FY2021 2Q
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	[Hana Bank] Credit Ratin	g										
Hana Financial Group	International											
Financial Highlights	S&P	Long-term	A+	A+	A+	A+	A+	A+	A+	A+	A+	A+
Income Statements		Short-term	A-1	A-1	A-1	A-1	A-1	A-1	A-1	A-1	A-1	A-1
Balance Sheets	Moody's	Long-term	A1	A1	A1	A1	A1	A1	A1	A1	A1	A1
NIM & NIS [Group]		Short-term	P-1	P-1	P-1	P-1	P-1	P-1	P-1	P-1	P-1	P-1
NIM & NIS [Hana Bank]	Fitch	Long-term	A-	A-	A-	A-	A-	A-	A-	A-	A-	A-
Non-Interest Income		Short-term	F1	F1	F1	F1	F1	F1	F1	F1	F1	F1
SG&A Expense												
Loans & Deposits [Hana Bank]	Domestic											
Asset Quality [Group]	KIS		AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA
Asset Quality [Hana Bank]	KR		AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA
Credits [Hana Bank]	NICE		AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA	AAA
Delinquency [Hana Bank]												
Provision [Hana Bank]												
Capital Adequacy												
Securities [Hana Bank]												
FX Market												
Hana Financial Investment												
KEB Hana Card												
Hana Capital												
Other Subsidiaries												

Organizational Chart

Credit Rating